

Medical Office Update

October

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Join our email list

Join our email list in order to begin receiving bi-monthly newsletters, as well as occasional electronic communications.

[Sign up now](#)

Sign up for our provider workshop today!

Don't forget to register for one of Moda Health's provider workshops, being held virtually starting Oct. 17, 2024. We'll discuss the following topics and make time to answer all of your questions.

- Network update/changes
- Policy updates
- Claim billing and Appeals
- Quality and Value Based Care programs

Visit our [provider workshop page](#) today to sign up for an upcoming workshop. Don't miss out.

We look forward to sharing our 2024 updates and giving you a glimpse of what's new for 2025!

Doula coverage for OEGB, PEBB members

Moda Health will reimburse for Birth Doula services when the services are provided by a state certified Birth Doula who is enrolled with the Oregon Health Authority (OHA) as an Oregon Health Plan (OHP) Medicaid provider.

This benefit is only eligible for members enrolled in medical benefits through the Oregon Educators Benefit Board (OEGB) or the Public Employees Benefit Board (PEBB). It does not apply to other commercial plans.

For OEGB members, this benefit became effective on Oct. 1, 2024. For PEBB members, it starts on Jan. 1, 2025.

For details about this benefit change, please visit the following websites:

- [Birth doula benefit for OEGB members](#)
- [Birth doula benefit for PEBB members](#)

Learn and earn at Q4 coder webinars

Moda Health is pleased to offer free monthly webinars on risk adjustment coding and documentation with our vendor partner, Veradigm (formerly Pulse8). These Q4 webinars are offered monthly on Tuesdays and Thursdays at 5:30 a.m. and 9:30 a.m., Pacific Time. Coders are eligible to earn 1 CEU credit per topic through the American Academy of Professional Coders (AAPC).

Register for any of these upcoming webinars:

- **October 29 or 31:** Breaking it Down: Coding and documentation for gastrointestinal disorders
- **November 19 or 20:** State of Mind: Documentation and coding for depression and other behavioral health disorders
- **December 17 or 19:** Narrow it Down: Documentation and Coding for Vascular Disorders

To register, visit the [Veradigm Zoom Calendar](#). Be sure to enter "Moda Health" in the Health Plan Partner field when completing online registration form.

Questions? *We're here to help!*

For questions about registration, please email ProviderEngagement@veradigm.com.

Shared decision-making builds trust and care quality

When a healthcare provider and patients work together on decisions, the outcomes can be transformative. This partnership combines the provider's expertise with the patient's values, leading to well-rounded decisions.

One effective method for shared decision-making format is the "SHARE Approach," a 5-step process that involves:

1. Seeking your patient's participation
2. Helping explore and compare treatment options
3. Assessing your patient's values and preferences
4. Reaching a mutual decision
5. Evaluating your decision together

The advantages benefits of a shared approach are significant, enhancing care quality, boosting patient satisfaction, and helping ensure the patient follows their treatment recommendations. It also builds trust between patients and their healthcare teams.

Interested in learning more? Check out the Agency for Healthcare Research and Quality's resources on the SHARE Approach.

- [The SHARE Approach: Agency for Healthcare Research & Quality](#)
- [FACT SHEET - The SHARE Approach: A Model for Shared Decision-making](#)

At Moda, we're dedicated to enhancing patient care, together. We appreciate opportunity to work with you to support their journey to better health and wellness.

September Additional Information

Looking for additional information about this month's topics? Click the button below for our new comprehensive document. This month it will contain:

- [Reimbursement Policy Manual updates for August and September 2024](#)

Moda Health Medical Customer Service

For claims review, adjustment requests and/or billing policies, please call 888-217-2363
or email medical@modahealth.com.

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