

Supervised Behavioral Health Providers and Moda Health

– FAQ and ATTESTATION for PROVIDER GROUPS

Moda Health is expanding coverage for certain supervised behavioral health providers. This Frequently Asked Questions handout offers information about the program.

What is changing?

Moda Health has, up to now, covered providers working toward independent clinical licensure only if they work for a “State Approved Program” (SAP) — a program with a Certificate of Approval (COA) from the Oregon Health Authority. We will be extending coverage to supervised behavioral health providers who are not working for a SAP.

What new providers will be covered?

We will begin covering the following types of providers, when they are **employed by a CONTRACTED ENTITY (provider group, clinic, facility, agency, practice or BH organization)** which is contracted with Moda Health, whose licensed providers are credentialed and the following supervised BH providers have a board approved supervision plan in place:

- Oregon:
 - Clinical Social Work Associates
 - Marriage & Family Therapy Associates
 - Professional Counselor Associates
 - Psychologist Residents
- Idaho:
 - Licensed Master Social Workers

When does this new coverage begin?

- Supervised BH providers will be listed as covered providers in our plan handbooks beginning 1/1/24. However, we don’t expect the program to be fully operational until about 3/1/24. **CONTRACTED ENTITIES** who hire supervised BH providers should look for a contract amendment that includes reimbursement for supervised BH providers. **CONTRACTED ENTITIES** may request a contract update from their Moda contractor if one is needed via ContractRenewal@ModaHealth.com.

What states does this apply to?

- We are focusing on Oregon and Idaho while reviewing our options for adding additional states.
- LMSWs are covered providers for Moda’s Texas and Alaska plans.

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What is a Supervised BH Provider?

- In Oregon an **Associate** provider is a master’s level graduate working toward independent clinical licensure. This supervised BH provider has been registered with their state licensing board and is moving through the supervision hours necessary for clinically independent licensure. The licensing boards for associates in Oregon are:
 - a. The [Board of Licensed Social Workers](#)
 - b. The [Oregon Board of Licensed Professional Counselors and Therapists](#)
- In Idaho a **Licensed Master Social Worker (LMSW)** holds a master’s degree in social work and has passed the Association of Social Work Boards master’s exam. The **LMSW** is working to accumulate clinical hours toward independent clinical practice under the approval of [Idaho’s Board of Social Work Examiners](#)
- **Psychologist Residents** in Oregon have completed a doctoral degree in psychology and are working under a supervision plan approved by the [Oregon Board of Psychology](#).

Why is Moda doing this?

Moda Health recognizes the benefit of supervised BH providers’ contributions to the mental welfare in our communities. There is a shortage of behavioral health providers in the US, and recognizing the coverage delivered by supervised BH providers helps Moda members access services more readily. In addition, the unique diversity of supervised BH providers can be a primary resource to health services for communities of color, marginalized communities, those underprivileged, or/and the “emerging majority.” A [Diversity Study](#) released by [Keen Independent Research LLC](#) in December 2022 states that in the State of Oregon, “Relatively fewer Marriage and Family Therapy Associates are white than their licensed counterparts.” And “Similar to marriage and family therapist associates, Professional Counselor Associates are also more diverse than their fully licensed counterparts (LPCs)” (APPENDIX B, PAGE 18).

How does a CONTRACTED ENTITY Utilize Supervised BH Providers under this program at Moda Health?

- Contract amendments for this program are broadcast with standardized language and fee schedules recognizing these supervised BH providers. CONTRACTED ENTITIES which have a negotiated (non-standard) agreement, please reach out to ContractRenewal@ModaHealth.com to request an amendment.
- This signed **Attestation** is a onetime submission which covers the CONTRACTED ENTITY’S ongoing oversight of current and future supervised BH providers.
- The **Attestation** needs to be submitted **with** the [Roster Update](#) to: ContractRenewal@ModaHealth.com which affirms that they carry the responsibility to:
 - ✓ verify and monitor the registration and supervision plan of each supervised BH provider;
 - ✓ ensure each supervised BH provider is covered by malpractice insurance meeting the requirements in the provider contract.

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- ✓ provide documentation or verification to Moda Health upon request that these standards have been met.
- Supervised BH providers will not be eligible for reimbursement until:
 - ✓ the above-mentioned paperwork is completed and submitted by the CONTRACTED ENTITY;
 - ✓ the CONTRACTED ENTITY submits a [Roster Update](#) along *with* the attestation (if this has not previously been submitted and submits it to ContractRenewal@ModaHealth.com)
 - ✓ Moda Health has entered the provider into our directory. This may take approximately 30 – 45 days after submission. The supervised BH provider is not eligible to see Moda members in the meantime.
- To check to see if a supervised BH provider is registered with Moda Health and eligible to provide services and submit claims, search our online [Find Care](#) for the provider.

Are there codes or services which a Supervised BH Provider cannot bill?

Supervised BH providers may bill the same codes as fully licensed providers unless the licensing board determines a particular service is out-of-scope.

Does the Supervising Provider need to be a part of the same CONTRACTED ENTITY as the Supervised BH Provider?

No. But it is necessary that the supervising provider be approved by the state licensing board and named in the supervision plan. Moda Health also recognizes that in some cases there is an advantage to having multiple supervising providers offering oversight to the supervised BH provider.

At what rate will Supervised BH Providers be paid by Moda Health?

- Supervised BH associates working for a SAP are considered QMHPs and are paid at the same rate as a licensed master's level provider. (If the CONTRACTED ENTITY has a COA, please make sure the contract has the SAP fee schedule. The SAP fee schedule also includes reimbursement for QMHPs, QMHAs, and Peers.)
- Oregon supervised BH providers not working for a SAP as well as LMSWs in Idaho are paid at 85% of a clinically independent licensed master's level provider.
- Psychologist residents (Oregon) are paid at the same rate as a licensed psychologist.

How do I bill for Supervised BH Providers?

Supervised BH providers will use their own assigned [National Provider Identification](#) (NPI), the billing needs to be completed under the same Tax Identification Number (TIN) as the CONTRACTED ENTITY (the employer). On a CMS 1500:

- Box 24.J Supervised BH Provider's NPI.
- Box 25 CONTRACTED ENTITY'S TIN.
- Box 31 Supervised BH Provider's Name and/or Signature.

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- Box 33 Supervising Provider's or CONTRACTED ENTITY's name.

| 24. A. DATE(S) OF SERVICE | | B. PLACE OF SERVICE | C. EMG | D. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances) | | E. DIAGNOSIS POINTER (A-L) | F. \$ CHARGES | G. DAYS OR UNITS | H. EPSOT Family Plan | I. ID QUAL. | J. RENDERING PROVIDER NPI # |
|---------------------------|----|---------------------|--------|---|----------|----------------------------|---------------|------------------|----------------------|-------------|-----------------------------|
| From | To | | | CPT/HCPCS | MODIFIER | | | | | | |
| | | | | | | | | | | NPI | Supervised Provider |
| | | | | | | | | | | NPI | |
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|-----------------------------|--|---------------------------|-----|--|--|------------------|----|-----------------|--|-----------------------|--|
| 25. FEDERAL TAX I.D. NUMBER | | 26. PATIENT'S ACCOUNT NO. | | 27. ACCEPT ASSIGNMENT? (For govt. claims, see back) | | 28. TOTAL CHARGE | | 29. AMOUNT PAID | | 30. Rsvd for NUCC Use | |
| Contracted Entity | | SSN | EIN | | Yes <input type="checkbox"/> No <input type="checkbox"/> | \$ | \$ | | | | |

| | | | | | | | | |
|---|------|----|---|----|----|----------------------------------|--|--|
| 31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.) | | | 32. SERVICE FACILITY LOCATION INFORMATION | | | 33. BILLING PROVIDER INFO & PH # | | |
| Supervised Provider | | | | | | Supervisor or Contracted Entity | | |
| SIGNED | DATE | a. | b. | a. | b. | | | |

Is the Billing Process the same as “Incident To” Billing (sometimes known as “Supervisory Billing”), for example Under the Name of the Supervising Provider?

No. Moda Health follows CMS rules. CMS rules do not allow “incident to” billing in this scenario. These claims are not to be submitted when the supervising provider is named as the rendering provider. For further information, please refer to our [Reimbursement Policy Manual](#), in particular [RPM040](#).

Can a Supervised BH Provider see any Moda Health member?

This program applies only to Moda Health’s *commercial* plans including individual and exchange plans. Supervised BH providers are **not eligible for Medicare reimbursement**. Because Moda Health plans have different networks, it is advisable to confirm the supervised BH provider are in-network for a specific member. Call **Customer Service** at **888-217-2363** or check [Find Care](#).

Does the Supervised BH Provider need to be “Credentialed” by Moda Health?

No. Supervised BH providers will not be credentialed until they are fully licensed and clinically independent.

What happens when the Supervised BH Provider Obtains Full Licensure to render clinical services independently?

- It is important to follow these steps exactly in order to ensure continuity of care for the Moda members and for the proper reimbursement once the supervised BH provider obtains their clinical independent license to practice:

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- Within 60 days of obtaining clinical independent licensure, send an email to both Credentiaing@ModaHealth.com and BHLicenseUpdates@ModaHealth.com;
- The email subject line needs to read: “*Transition to licensed provider*”.
- This email needs to include:
 - The name of the now licensed BH provider;
 - The licensed BH provider’s NPI;
 - The Tax ID this licensed BH provider will be using;
 - A copy of the BH provider’s state license.
- This email also includes ONE of the following (note Moda Health’s [Pathway to provider participation](#) webpage):
 - The supervised BH provider’s [Council for Affordable Quality Healthcare](#) Provider Identification Number and permission for Moda to access your CAQH file;
 - A completed [Oregon Practitioner Credentialing Application](#);
 - A completed [Idaho Credentialing Application \(modahealth.com\)](#).
- The supervised BH provider who has previously been registered with Moda Health, can be registered to the appropriate licensed provider type within 3 – 5 days of receipt of the above paperwork.
- Claims will continue to pay at the supervised BH provider rate until the supervised BH provider’s status is updated in Moda Health’s system. *Claims begin to pay at the licensed provider rate on the date the update is made in Moda Health’s claims system. The rate paid is based on the date of adjudication, not the date of service.*
- As a newly licensed clinical and independent provider, the supervised BH provider will continue to be eligible for in-network reimbursement while credentialing is in process. If credentialing is denied, the supervised BH provider will no longer be eligible for in-network reimbursement as of the date of the credentialing denial.
- If the supervised BH provider fails to submit a credentialing application in a timely manner, their participation in Moda networks is terminated. Moda Health may extend leniency with consideration given to a minimal period of non-compliance and/or extenuating circumstances.
- If the supervised BH provider leaves the CONTRACTED ENTITY under which the supervision plan was submitted, this provider’s in-network status is terminated, and any applicable contracting and credentialing requirements apply. See the [Pathway to provider participation](#) webpage.

What Happens if a Supervised BH Provider is not able to Continue to Work with their Supervising Provider under a Licensing Board’s Approved Supervision Plan?

The supervised BH provider can bill Moda Health under the same TIN as their CONTRACTED ENTITY when a licensing board’s approved supervision plan is in place. Services cannot be billed when the licensing board’s approved supervision plan is not in effect; or when there is not oversight by the CONTRACTED ENTITY named in the supervision plan; or when the identified supervising provider in the supervision plan is not in place.

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Does a Supervised BH Provider have to go through a Contracting Process with Moda Health?

No. The supervised BH provider is covered under the CONTRACTED ENTITY'S contract. If the CONTRACTING ENTITY is not contracted with Moda Health, the services the supervised BH provider provides are not eligible for reimbursement from Moda Health.

Who can assist a Supervised BH Provider when other questions arise?

There are a number of teams at Moda Health who would be pleased to assist and answer questions. Here are a few:

For general questions related to the contract:

Provider Relations: ProviderRelations@ModaHealth.com

For questions related to a specific member's care:

Behavioral Health Care Coordinators: BehavioralHealth@ModaHealth.com

To request a contract amendment:

Contract Renewals: ContractRenewal@ModaHealth.com

For questions related to benefits or specific claims:

Medical Customer Service: Medical@ModaHealth.com



The [Provider Group Attestation](#) is found on the next page.

A **CONTRACTED ENTITY** will only need to sign the Attestation one time. The Attestation will be associated with the **CONTRACTED ENTITY'S** TIN. The Attestation will be a guiding document for any supervised behavioral health providers employed and associated with the **CONTRACTED ENTITY** for now and anytime in the future. The single page Attestation can be submitted to ContractRenewal@ModaHealth.com.

After this Attestation is signed and submitted, the **CONTRACTED ENTITY** will be eligible to submit a [Roster Update](#) of providers (including supervised behavioral health providers) ready for registration with Moda Health. The [Roster Update](#) can be submitted to BHLicenseUpdates@ModaHealth.com. When the [Roster Update](#) has been correctly completed and securely submitted to Moda Health, it will take some 30 – 45 days for a supervised behavioral health to be registered by Moda Health. To check to see if a supervised behavioral health provider is registered with Moda Health; eligible to provide services; and submit claims, search online at [Find Care](#) for the provider.

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Provider Group Attestation

Name of **CONTRACTED ENTITY**:

Tax Identification Number:

This **CONTRACTED ENTITY** verifies and monitors the registration and supervision plan of each supervised behavioral health provider with their licensing board; and will complete such verification for each supervised behavioral health provider prior to submitting them to Moda Health for participation in Moda Health networks:

YES

NO

This **CONTRACTED ENTITY** ensures that each supervised behavioral health provider is covered by malpractice insurance meeting the requirements in the provider contract:

YES

NO

This **CONTRACTED ENTITY** will provide documentation or verification to Moda Health upon request that these standards and obligations have been met:

YES

NO

This Attestation affirms the information here is accurate.

| |
|--------------------------|
| CONTRACTED ENTITY |
| |
| |
| <i>Signature</i> |
| |
| <i>Printed Name</i> |
| |
| <i>Title</i> |
| |
| <i>Date</i> |

Once signed, this page can be forwarded to ContractRenewal@ModaHealth.com.