Oregon Group Application





Thank you for choosing Moda Health and Delta Dental.

Please forward the completed copy to: ModaGroupSales@modahealth.com

New Group Enrollment Checklist for Employers and Agents Please note, if any of the below items are not completed in full, enrollment will be delayed	
Is this an existing Moda Health or Delta Dental group with an active line of coverage? \Box Yes	□No
\square Group Application (completed and signed by the group and agent)	
□ Quote sheet for selected plans	
 □ Enrollment forms/Waiver forms for all eligible employees □ Please include hire dates on all enrollment forms/green enrollment spreadsheet □ Enrollment forms must match census information □ Moda Select plans are only available to employees living in the Portland metro area (Clackamas, Multnomah and Washington counties). Enrollment forms have been reviewed to verify zip codes (if choosing a Moda Select plan). 	
☐ Declinations for all employees waiving or opting out (applicable to groups with all levels of participation)	
☐ First Month's Premium (paid electronically)	
□ ESA Agreement	
☐ Late Acknowledgement Agreement (if enrolling past the 10th of the month)	

All new group enrollment materials must be received by Moda Health and Delta Dental *no later than the 10th of the month* for a first of the following month's effective date.

Oregon Master Group Application Groups Sized 1-50

Group name		Employer tax ID#		
Effective date	Renewal date	Rate Finder Quote #		
Section 1: Attestation				
Is the group a small employe	based on the Group Size Determin	ation Form?	□Yes	□No
Is this an employee only plan	?		□Yes	□No
employed individuals, indeper	ed on a typical business day in the pr	revious calendar year. Do not count self- the board of directors. If the group had 20 or , the group is subject to COBRA.	□Yes	□No
Count the current total number Do not count retirees, COBRA		on? employees, seasonal employees and partners. inuation options or self-employed individuals.	□Yes	□No
Will Moda Health cover out of Employees who reside in the s	state employees? tate of Hawaii are not eligible to enro	oll for medical coverage.	□Yes	□No
If yes, list state(s) and number	r of employees in each:			
Is the group's principal business address in compliance with the ACA? Principal business address is the address required to be used for rating, per 45 CFR 147.102. It may be different than the address a business uses for billing, etc. For most small groups, principal business address is the address of a substantial worksite that is registered with the State. If the business address isn't registered with the State or doesn't represent a substantial worksite, then one of the following addresses should be used for rating. For plans with a statewide network • The business address within the state where the greatest number of employees work.		Yes	□No	
For plans with a partial-state network The business address within the plan's service area where the greatest number of employees work, live or reside as of the beginning of the plan year. If there is no such business address, the zip code that reflects where the greatest number of employees within the plan's service area reside as of the beginning of the plan year.				
The group consents to the fo	_		□Yes	□No
	d the information in this group applicate received advice and counsel from	ation. For questions about the information on my agent or legal counsel.		
		n deposit are accepted by Moda Health and/or lication is not accepted, the premium deposit		
3. All eligible employees are eligibility requirements sp		cy and all enrolling employees must meet the		
4. Minimum premium contrib		s must be met and maintained for the group to		
		ge are not counted toward the participation		
6. The group's designated re	nployer plans at https://modahealth	itable coverage status of prescription drug com/employers/compliance.shtml with the		

Section 1: Attestation - cont

- 7. The group is responsible for providing the Initial Notice of HIPAA Special Enrollment Rights and Exclusion Periods to all employees on or before the date they enroll in the Group Policy.
- 8. The group is responsible for providing the Summary of Benefits and Coverage (SBC) to eligible employees at open enrollment and to new hires and newly eligible employees as required under the ACA.
- 9. The agent listed in this Application is the group's Agent of Record to represent the group in matters of group insurance benefits provided by Moda Health/Delta Dental of Oregon. This appointment is in effect on the same day as the Application and will remain in force until rescinded in writing.
- 10. The final rates will be based on actual enrollment and may be different than the rates originally quoted, and that additional information may be required to verify eligibility of the group.
- 11. To the best of the group's knowledge and belief, the statements in this attestation section and all the information provided in this Application is correct.
- 12. The group understands it is a crime to knowingly provide false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits. Moda Health reserve the right to require documentation of employee status and any other criteria related to group and member plan eligibility.
- 13. The group understands the Moda Select PPO plans do not cover employees who reside outside of Moda Select service area (Clackamas, Multnomah and Washington counties). If the group only offers Moda Select PPO plans, the group affirms they will notify Moda Health and add a Connexus PPO plan when they have employees who reside outside of the Moda Select service area.

Section 2: Group information			
The following characters ? / \ * > < : are not accepted.			
Legal name			
Principal business address	City	State	ZIP
Physical business address	City	State	ZIP
Is the group's billing information the same as their legal name and	physical address?		Yes 🗆 No
DBA name (appears on bills)			
Mailing address	City	State	ZIP
Is the group administrator the same as the billing contact?			Yes No
Group administrator			
mail address Phone			
Billing contact			
Email address	Phone		
NAICS code			
What business entity type is the group registered as? (LLC, sole proprietor, s-corp., etc.)			

	What percentage of your medical premium is contributed by the 0% of the plan with the lowest premium.	employer? If choo	osing multiple plans, the minimum contribution is
Yo	our contribution for employee (minimum is 50%)	Your contribution for dependents	
2.	What percentage of your dental premium is contributed by the e	mployer?	
	Standard Plan: Your contribution for employeem (minimum is 50%) Voluntary Plan: Your contribution for employee (minimum is 0%)		
S	ection 3: Eligibility		
1.	How many hours per week must employees work to be eligible fo	r benefits? (17.5 m	ninimum)
2.	What is the eligibility period employees must complete before be	eing eligible for be	enefits?
	2a.Time served as a part-time employee will count towards the wai	iting period when t	the employee moves to full-time Yes No
2b. Is the group subject to ERISA (Employee Retirement Income Security Act of 1974)? Note: In general, ERISA does not cover group health plans established or maintained by governmental entities, churches for their employees, or plans which are maintained solely to comply with applicable workers compensation, unemployment, or disability laws. Yes No			
	2c. For initial enrollment only, do you want to waive the waiting period for all current eligible employees? \Begin{align*} Yes \Bigsilon No \\ \ext{No} \\		
	Registered domestic partners are eligible dependents. Is domes by declaration? \square Yes \square No	tic partnership co	overage also available
	If yes, do you cover: same gender/sex opposite gender/s	ex 🗌 regardles	s of gender/sex
S	ection 4: Employee participation		
1.	Medical • For groups of 1-4, minimum of 100% of eligible employees mus • For groups of 5-50, minimum of 70% of eligible employees mus		
	 Dental Only Delta Dental and Direct Option (dual options) For dental only groups of 2-4, minimum of 100% of eligible employees and For groups of 5-50, minimum of 70% of eligible employees and 		
	Dental and Medical • For groups of 1-4, minimum of 100% of eligible employees mus • For groups of 5-50, minimum of 70% of eligible employees and		apandants must participate

For groups of 5-50, minimum of 70% of eligible employees and 25% of eligible dependents must participate.

Voluntary Delta Dental and Direct Option (dual options)

• For groups of 2-50, minimum of 2 enrolling employees and 25% eligible employees.

Sec	ction 5: Types of coverage			
1.	Rate Finder Medical Plan design 1 name:			
2.	Rate Finder Medical Plan design 2 name:			
	Rate Finder Medical Plan design 3 name: NOTE: Moda Select plans are only available to employees living in the Portland metro area (Clackamas, Multnomah and Washington counties). You must select a Connexus plan for employees who live outside the Portland metro area. A maximum of 3 plans may be selected from our plan portfolio with a minimum of 1 member enrolled in each plan. For Part D creditable plans, please review the creditable coverage status of prescription drug plans for Oregon small employer plans at www.modahealth.com/employers/compliance.shtml			
4.	Rate Finder Vision Plan design name:	-		
5.	Rate Finder Delta Dental Plan design name:	-		
	Rate Finder Orthodontia Plan design name: Only those groups with 15 or more enrolling are eligible for Orthodontia Plans.			
7.	Rate Finder Willamette Dental Direct Option Dental Plan design name:			
8.	Rate Finder DeltaVision® Plan design name:			
9.	If selecting a Moda Health medical and a Delta Dental dental plan, indicate if enrollment will be standalone or integrated. Standalone (can enroll in either plan) Integrated (must enroll in both)			
10.	0. Do you currently have another medical group policy? If yes, please indicate the carrier.			
11.	l. Do you currently have another dental group policy? If yes, please indicate the carrier.			
12.	If this plan is replacing an existing plan, will members receive deductible credit from a previous plan?	☐Yes ☐No		
13.	If this plan is replacing an existing plan, will members receive out-of-pocket credit from the previous plan	an? ☐ Yes ☐ No		
Se	ction 6: COBRA Administration			
1.	Do you use a COBRA Third Party Administrator (TPA)? If your group is 20 or greater and is choosing BenefitHelp Solutions as your TPA for standalone COBRA, please call 1-800-556-3137 to speak with a Representative regarding a quote.	□Yes □No		
2.	If yes, enter the TPA Name and contact information:			
	Name			
	Address			
	Phone			
3.	If no, will you elect COBRA administration through BenefitHelp Solutions (BHS)?	□Yes □No		
4.	Who will be remitting payment to Moda Health/Delta Dental for COBRA premiums?	☐Group ☐TPA		

Sec	Section 7: Premium Payment Information		
1.	Will the initial payment be initiated electronically by Moda Health / Delta Dental of Oregon? If "Yes", complete the banking information. If "No", submit a check for the initial payment.	□Yes □No	
2.	Will the monthly premium payments be initiated by Moda via Electronic Fund Transfer (EFT) or submitted by the group using the Employer Dashboard (eBill)? Premium statements are available through the Employer Dashboard.	□ EFT	
Plea	se note: If a transfer date is not selected, we will default to the 1st of the month.		

Date of transfer	
□ 25th (prior month for future month's premium) □ 1st	

Instructions

- 1. If you have security in place for electronic transfers, please add company IDs 3930989307 and 5930989307 to your filter list
- 2. For a checking account, please attach a VOIDED check
- 3. For a savings account, attach a deposit slip

Payment Authorization

I (we) hereby authorize Moda Health and/or Delta Dental hereinafter called COMPANY, to initiate debit entries to my (our) account indicated below and the depository named below, hereinafter called DEPOSITORY, to debit the same to such account.

Depository name	Branch	
City	State	ZIP
Bank routing no.	Account no.	



Agent information	
Agent name	Agency name
Agent NPN	Agency tax ID

By signing below, I agree that the signature will be the electronic representation of my signature and initials for all purposes when I (or my agent) use them on documents, including legally binding contracts.

Authorized signature for group X	Title
Authorized signer's printed name	Date
Authorized agent signature X	Date
Authorized agent's printed name	
Moda health/delta dental representative signature	Date

Electronic Services Agreement

This Electronic Services Agreement ("Agreement") states the terms and conditions that govern the use of online services by _____ ("Employer") through Employer's online account (the "Account").

1. Employer Dashboard

Employer Dashboard includes the following (individually and collectively, the "Services"):

A. Online Services. Online Services include any or all of the following services dependent upon eligibility criteria: review of employee and dependent enrollment and claims data, electronic entry, modification, termination, designation of primary care physicians, ID card requests, and other group enrollment related functions that may become available from time to time.

Employers using electronic eligibility file processing to manage enrollment and eligibility will be able to access information on the dashboard, but will not be able to add, change or terminate eligibility through the Employer Dashboard. Other functions such as ID card requests, designation of primary care providers and other functions may be available from time to time.

- B. eBill eBill includes the electronic distribution of billing invoices and payment of premiums.
 - i. Participation. By signing this Agreement, Employer consents to the electronic distribution of billing invoices.
 - **ii.** Payment. Payment must be posted by the due date noted on the billing invoice. Please allow up to three days for processing of online payments. Immediate and past-due payments will not be accepted through eBill; Employer should contact their Membership Accounting specialist or Sales and Service representative for immediate or past-due payments.

Employer has the ability to schedule payments for specific dates. Scheduled payments can be changed or cancelled at any time prior to being processed. Moda Health and Delta Dental will not accept scheduled payments on eBill as proof of payment until that payment has been marked "PAID" on the payment history screen.

iii. Account Information. eBill uses email as the primary source of communication. Employer will be notified when statements are available online or if a payment cannot be processed. Employer may view or print invoices through the Account. Employer may change the group's bill delivery preference or discontinue email notifications at any time by changing their preferences. Employer also has the ability to select to be notified when there is payment confirmation. Employer shall ensure that Employer email information is updated.

C. Other online features, included but not limited to; reporting when applicable, ability to generate or view enrollment census, etc.

D. Online access is based on the role assignments below:

Company Admin: This is the highest level of access available to an employer. Specifically, a Company Admin is able to access all features available online (enrollment, billing and claims data and/or reporting when applicable). Each group will have at least one Company Admin. The Company Admin has the ability to assign roles as outlined below within their organization and manage access to those roles as follows;

Group Admin: Allows access to view employee and dependent eligibility, make changes to enrollment including address changes, termination of coverage, and primary care provider assignments. The above services are not currently available to employers utilizing an electronic eligibility file. The Company Admin can determine if access to claims data or reporting data (when available) is permitted for this role.

Financial Admin: Allows access to view bills, make payments and receive notification of bills electronically. Able to view enrollment data, however there is no access to process enrollment changes or request ID cards. A Company Admin can determine if access to claims data or reporting data (when available) is permitted for this role.

Company Admin will remove any access for any employee who was granted access no later than the last day of employment with the employer.

2. Company Admin Contact Information

The Contact Person is the person within the Employer organization who is designated by the Employer to authorize user access to the Account. If Employer changes the Company Admin Contact Person, Employer shall notify Moda Health and/or Delta Dental in writing no later than five business days after such change.

Company admin contact person		
Phone number	Ext	Company admin email address

3. Agreement

Use or access of approved Services by Employer or Employer's authorized representatives constitutes agreement to the terms and conditions of this Agreement. Moda Health Plan, Inc. ("Moda Health") and Delta Dental Plan of Oregon and Delta Dental of Alaska ("Delta Dental") may amend or change this Agreement from time to time, in its sole discretion, by providing Employer written notice by electronic or regular mail, or by posting the updated terms on Moda Health and Delta Dental's website. Continued use of the Services following such change or amendment will be considered Employer's agreement to the change or amendment.

Employer may discontinue use of the Services at any time if these terms and conditions are unacceptable.

4. Confidentiality

Employer shall maintain the security and confidentiality of the information maintained through the Account, including individually identifiable health information of a member as defined in 45 CFR §160.103 (collectively the "Information"), as required by all applicable state and federal laws. Employer agrees not to use or further disclose the Information for any purpose except as necessary to carry out this Agreement and to administer Employer's health plan. Employer will use appropriate physical, technical and administrative safeguards to prevent use or disclosure of the Information other than as provided for by this Agreement. Employer will maintain confidentiality of user identifications and passwords and prevent any unauthorized individual(s) from accessing the Account and/or using Information in a manner contrary to this Agreement.

5. Access, Passwords, and Security

Employer agrees to follow the security and privacy protocols established by Moda Health and Delta Dental and described in the user guide, website terms of use, or other related documentation that may be provided by Moda Health and Delta Dental (collectively, the "Security and Privacy Protocols"), to ensure that all transactions are authorized and to protect all Information from improper access.

6. Reporting Violations

Employer agrees to immediately notify Moda Health and Delta Dental if Employer becomes aware of any of the following:

- a. Any loss or theft of access codes or passwords
- b. Any unauthorized use of any access codes or passwords
- c. Any unauthorized use of the Account
- d. Any loss, theft or unauthorized use of Information
- $e. \, Any \, loss \, or \, the ft \, of \, hardware \, which \, contains \, Information \,$

Employer further agrees to make any and all reasonable efforts to correct or mitigate the effects of any such occurrences and to prevent reoccurrence.

7. Enrollment Materials

Employer agrees to retain all written and electronic enrollment materials, including but not limited to, enrollment forms, applications, personal data sheets, and any forms required to update or change employee information (collectively, "Enrollment Materials"), for a period of 10 years from the date they are received by Employer. Employer shall provide Moda Health and Delta Dental with reasonable access to such Enrollment Materials upon request.

8. Indemnification

Employer agrees to indemnify and defend Moda Health and Delta Dental from and against any and all claims, losses, damages, liability, costs and expenses (including but not limited to defense costs and reasonable attorneys' fees) arising from or related to Employer's violation of this Agreement, misuse of the Information, or violation of any third-party's rights, including violation of any proprietary right and invasion of any privacy rights. This obligation will survive the termination of this Agreement.

9. Termination

Moda Health and Delta Dental reserve the right to terminate Employer access to the Account, or any portion of the Services in its sole discretion, at any time, without notice and without limitation, for any reason whatsoever, including but not limited to unauthorized use of Employer access codes or passwords, misuse or unauthorized use of the Information, failure to adhere to policies set forth in the Security and Privacy Protocols, or breach of this Agreement.

10. Assignment

Employer may not assign its rights, interests or obligations or any part thereof under the Agreement without prior written permission of Moda Health and Delta Dental.

11. Severability

If any provision of this Agreement shall be invalid or unenforceable in any respect for any reason, the validity and enforceability of any such provision in any other respect and of the remaining provisions of this Agreement shall not be in any way impaired.

12. Terms of Use

Employer shall abide by any additional Terms of Use posted on the Moda Health and Delta Dental website.

Employer represents and warrants that the person signing this Agreement has the authority to do so, and is entering into this Agreement on behalf of Employer and all existing and future employees.

The individual signing this Agreement on behalf the Employer must be the owner of the business in a sole proprietorship; a partner in a partnership; the designated principal in a limited partnership, corporation or other licensed entity; an officer; or supervisor or manager at the Employer entity.

By signing this Agreement, Employer acknowledges that Employer has read, understands and accepts the terms and conditions as stated in this Agreement.

Employer		
Signature X		Title
Date	Tax identification #	





Welcome

Moda Health and Delta Dental of Oregon and Alaska normally requires new group applications be submitted and received by the 10th of the month prior to the effective date. At your direction, we have accepted the application for this group after the 10th.

Because we are accepting this information after the 10th, we are asking you to acknowledge that all aspects of your group's set-up may not be completed by the 1st. Your group's information may not be completely set up in the system, the member's identification cards may not be ready and in the member's hands prior to the effective date.

Moda Health and Delta Dental is committed to completing this process in a timely fashion and will commit to providing your group set-up as timely as possible. Again, thank you for your business!

Best Regards,

Jason Gootee

VP, Sales & Strategic Market Development

X	X

Group Administrator/Authorized Representative Producer/Agent

1202 (1/21)

Nondiscrimination notice

We follow federal civil rights laws. We do not discriminate based on race, religion, color, national origin, age, disability, gender identity, sex or sexual orientation.

We provide free services to people with disabilities so that they can communicate with us. These include sign language interpreters and other forms of communication.

If your first language is not English, we will give you free interpretation services and/or materials in other languages.

If you need any of the above, call:

888-217-2363 (TDD/TTY 711)

If you think we did not offer these services or discriminated, you can file a written complaint.
Please mail or fax it to:

Moda Partners, Inc. Attention: Appeal Unit 601 SW Second Ave. Portland, OR 97204 Fax: 503-412-4003

If you need help filing a complaint, please call Customer Service.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services Office for Civil Rights at ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone:

U.S. Department of Health and Human Services 200 Independence Ave. SW, Room 509F HHH Building, Washington, DC 20201 800-368-1019, 800-537-7697 (TDD)

You can get Office for Civil Rights complaint forms at hhs.gov/ocr/office/file/index.html.

Scott White coordinates our nondiscrimination work:

Scott White, Compliance Officer 601 SW Second Ave. Portland, OR 97204 855-232-9111 compliance@modahealth.com

modahealth.com





ATENCIÓN: Si habla español, hay disponibles servicios de ayuda con el idioma sin costo alguno para usted. Llame al 1-877-605-3229 (TTY: 711).

CHÚ Ý: Nếu bạn nói tiếng Việt, có dịch vụ hổ trợ ngôn ngữ miễn phí cho bạn. Gọi 1-877-605-3229 (TTY:711)

注意:如果您說中文,可得到免費語言幫助服務。 請致電1-877-605-3229(聾啞人專用:711)

주의: 한국어로 무료 언어 지원 서비스를 이용하시려면 다음 연락처로 연락해주시기 바랍니다. 전화 1-877-605-3229 (TTY: 711)

PAUNAWA: Kung nagsasalita ka ng Tagalog, ang mga serbisyong tulong sa wika, ay walang bayad, at magagamit mo. Tumawag sa numerong 1-877-605-3229 (TTY: 711)

تنبيه: إذا كنت تتحدث العربية، فهناك خدمات مساعدة لغوية متاحة لك مجانًا. اتصل برقم 222-605-877 (الهاتف النصي: 711)

بولتے ہیں تو ل انی (URDU) توجہ دیں: اگر آپ اردو اعانت آپ کے لیے بلا معاوضہ دستیاب ہے۔ پر کال کریں (TTY: 711) 2005-3229

ВНИМАНИЕ! Если Вы говорите по-русски, воспользуйтесь бесплатной языковой поддержкой. Позвоните по тел. 1-877-605-3229 (текстовый телефон: 711).

ATTENTION: si vous êtes locuteurs francophones, le service d'assistance linguistique gratuit est disponible. Appelez au 1-877-605-3229 (TTY: 711)

توجه: در صورتی که به فارسی صحبت می کنید، خدمات ترجمه به صورت رایگان برای شما موجود است. با 222-605-877) تماس بگیرید.

ध्यान दें: यदि आप हिंदी बोलते हैं, तो आपको भाषाई सहायता बिना कोई पैसा दिए उपलब्ध है। 1-877-605-3229 पर कॉल करें (TTY: 711)

Achtung: Falls Sie Deutsch sprechen, stehen Ihnen kostenlos Sprachassistenzdienste zur Verfügung. Rufen sie 1-877-605-3229 (TTY: 711)

注意:日本語をご希望の方には、日本語 サービスを無料で提供しております。 1-877-605-3229 (TYY、テレタイプライター をご利用の方は711)までお電話ください。 અગત્યનું: જો તમે (ભાષાંતર કરેલ ભાષા અહીં દશાર્વો) બોલો છો તો તે ભાષામાં તમારે માટે વિના મૂલ્યે સહાય ઉપલબ્ધ છે.1-877-605-3229 (TTY: 711) પર કૉલ કરો

ໂປດຊາບ: ຖ້າທ່ານເວົ້າພາສາລາວ, ການຊ່ວຍເຫຼືອ ດ້ານພາສາແມ່ນມີໃຫ້ທ່ານໂດຍບໍ່ເສັຍຄ່າ. ໂທ 1-877-605-3229 (TTY: 711)

УВАГА! Якщо ви говорите українською, для вас доступні безкоштовні консультації рідною мовою. Зателефонуйте 1-877-605-3229 (ТТҮ: 711)

ATENȚIE: Dacă vorbiți limba română, vă punem la dispoziție serviciul de asistență lingvistică în mod gratuit. Sunați la 1-877-605-3229 (TTY 711)

THOV CEEB TOOM: Yog hais tias koj hais lus Hmoob, muaj cov kev pab cuam txhais lus, pub dawb rau koj. Hu rau 1-877-605-3229 (TTY: 711)

ត្រវចងចាំ៖ បើអ្នកនិយាយភាសាខ្មែរ ហើយ ត្រ័វការសេវាកម្មជំនួយផ្នែកភាសាដោយ ឥតគិតថ្លៃ គឺមានផ្ដល់ជូនលោកអ្នក។ សូមទូរស័ព្ទ ទៅកាន់លេខ 1-877-605-3229 (TTY: 711)

HUBACHIISA: Yoo afaan Kshtik kan dubbattan ta'e tajaajiloonni gargaarsaa isiniif jira 1-877-605-3229 (TTY:711) tiin bilbilaa.

โปรดทราบ: หากคุณพูดภาษาไทย คุณ สามารถใช้บริการช่วยเหลือด้านภาษา ได้ฟรี โทร 1-877-605-3229 (TTY: 711)

FA'AUTAGIA: Afai e te tautala i le gagana Samoa, o loo avanoa fesoasoani tau gagana mo oe e le totogia. Vala'au i le 1-877-605-3229 (TTY: 711)

IPANGAG: Nu agsasaoka iti Ilocano, sidadaan ti tulong iti lengguahe para kenka nga awan bayadna. Umawag iti 1-877-605-3229 (TTY: 711)

UWAGA: Dla osób mówiących po polsku dostępna jest bezpłatna pomoc językowa. Zadzwoń: 1-877-605-3229 (obsługa TTY: 711)