

Medical Office Update

June

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Join our email list

Join our email list in order to begin receiving bi-monthly newsletters, as well as occasional electronic communications.

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Get ready: RADV audit starts in June

To improve the quality of patient care, data accuracy and operational efficiency, Moda Health takes part in Risk Adjustment Data Validation (RADV) audit. Each year, CMS conducts the Initial Validation Audit (IVA) to ensure records that are submitted to HHS are accurate.

Starting in June, we'll begin requesting medical records for hospital inpatient, outpatient and medical treatment during the 2023 benefit year (BY2023). Acceptable records include:

- Progress notes
- Procedure notes
- History and Physical
- Discharge summary
- Consultation notes
- Operative and post-operative reports
- Emergency Room records
- Anesthesia records
- Active problem lists within an encounter note

CMS randomly selects a sample of Moda Health members enrolled in ACA-compliant individual and small group plans, including plans that are on and off the Exchange. Providers who performed services for Moda Health members in BY2023 are required to respond to this request in a timely manner.

To comply with these requirements, we ask that you provide the medical records as soon as you receive the request. The request will outline the audit details, along with how to submit your records.

Questions?

For questions, please email us at Risk@ModaHealth.com.

Learn and earn at coder webinars!

Looking for insights on coding and documentation? Join Moda Health's free monthly webinars on risk adjustment, with our vendor partner, Veradigm (formerly Pulse8). Plus, coders can earn 1 CEU credit per topic through the American Academy of Professional Coders (AAPC). The webinars take place on the last Tuesday and Thursday of each month starting at 5:30 a.m. and 9:30 a.m., Pacific Standard Time.

Sign up for any of these upcoming webinars:

- **June 25 & 27:** What's Your Type? Coding and documentation for diabetes and other endocrine disorders
- **July 23 & 25:** Increase Your Defenses: How to properly document and code for autoimmune disorders
- **August 27 & 29:** Calm Your Nerves: Coding and documentation for neurological conditions

To register, visit the [Veradigm Zoom Calendar](#). Be sure to enter "Moda Health" in the Health Plan Partner field when completing online registration form.

Questions?

For questions about registration, please email ProviderEngagement@veradigm.com.

Help your patients control high blood pressure

As a medical provider, you play an important role in helping your patients manage their heart and diabetes health. We're here to share patient resources and information about HEDIS care gaps. The Controlling High Blood Pressure (CBP) and Blood Pressure Control for Patients with Diabetes (BPD) HEDIS measures help make sure people with high blood pressure and diabetes stay healthy. Patients with these conditions need to have their blood pressure checked at least once a year to make sure it is within 'control' range.

Why are the CBP and BPD HEDIS measures important?

- High blood pressure, or hypertension, is a major risk factor for many health problems like heart disease, stroke and kidney disease.
- Nearly half of U.S. adults, around 120 million¹, have high blood pressure.
- It is important for patients with high blood pressure, diabetes, heart-related issues or other risks to get their blood pressure checked regularly to avoid serious complications.

What does NCQA measure?

The measure description for CBP is: The percentage of members 18-85 years of age who had a diagnosis of hypertension (HTN) and whose BP was adequately controlled (<140/90 mmHg) during the measurement year.

The measure description for BPD is: The percentage of members 18-75 years of age with diabetes (types 1 and 2) whose blood pressure (BP) was adequately controlled (<140/90 mmHg) during the measurement year.

The CBP and BPD measures apply toward the following Moda Health product lines:

- Commercial (Connexus, Synergy)
- Exchange (Beacon, Affinity)
- Medicaid
- Medicare (Moda Medicare, Summit Health)

What does NCQA measure?

Below are billing codes that can be used to fulfill care gap closures for the CBP and BPD

measures: (LOINC/SNOMED must include results)

CPTII	3074F, 3075F, 3077F, 3078F, 3079F, 3080F
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LOINC	75997-7, 8459-0, 8460-8, 8461-6, 8480- 6, 8508-4, 8546-4, 8547-2, 89268-7, 8453-3, 8454-1, 8455-8, 8462-4, 8496-2, 8514-2, 8515-9, 89267-9
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SNOMED	271649006, 271650006
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Moda resources for heart and diabetes health:

- Moda offers Health Coaching services to all Moda members at no cost to them. Health Coaching aims to improve self-management of disease, helping members understand their health and set sustainable goals. Call **855-466-7155** or email healthcoachteam@modahealth.com to learn more.
- Many preventive screenings are covered at low or no cost to Moda members. Encourage members to visit their online Member Dashboard or call customer service for information about their plan's benefits and coverage. Members can find providers, care and services by visiting our online [Find Care tool](#).
- Does your practice engage in our value-based provider programs? If so, you can view your Provider Reports at our [online portal](#).

Visit the [American Heart Association and American Diabetes Association webpage](#) to learn more about heart health and diabetes.

June Additional Information

Looking for additional information about this month's topics? Click the button below for our new comprehensive document. This month it will contain:

- [Reimbursement Policy Manual updates April - May 2024](#)
- [Medical Necessity Criteria March - April 2024](#)

Moda Health Medical Customer Service

For claims review, adjustment requests and/or billing policies, please call 888-217-2363 or email medical@modahealth.com.



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