

Medical Office Update

February 2025

In this issue

- 1099 Season
- Credentialing Application Reminder
- Referring members to INN providers
- Reimbursement Policy Manual Updates
- HCS Medical Necessity Criteria Nov-Dec 2024

Join our email list

Join our email list in order to begin receiving bi-monthly newsletters, as well as occasional electronic communications.

Sign up now

Expecting a 1099 from Moda? Here's what to do.

Each January, Moda Health and Summit Health send our IRS Form 1099-R to help you with tax reporting. As a reminder, these forms are issued if \$600 or more was paid to a Tax Identification Number (TIN) in the past calendar year. They're required to be postmarked no later than January 31.

If you're expecting a 1099 from Moda but haven't received it yet, or if your mailing address has recently changed, don't worry. Just reach out to us at 1099@modahealth.com with your TIN and mailing address. We'll take care of the rest.

Reminder: Use 2024 credentialing applications starting April 11

As a friendly reminder, starting April 11, 2025, Moda Health will only accept the most current [Oregon credentialing and recredentialing applications – the 2024 version](#). Applications submitted with an earlier version will not be accepted or processed after this date.

To avoid any delays, please make sure you're using the updated 2024 forms. They can also be found on our [Credentialing page](#). If you're using CAQH, it will automatically give you the most current versions for Oregon.

This change only applies to Oregon Practitioner Credentialing and Recredentialing applications, so double-check that you're using the 2024 version before submitting the form.

We thank you for staying on top of this and for your continued cooperation.

Remember to refer members to in-network providers

With the 2025 plan year underway, we'd like to remind you about some important information for Moda Health's Commercial and Individual plan members.

When these members see out-of-network providers, they can end up paying higher out-of-pocket costs. If you care for Individual plan members, remember – they don't have out-of-network benefits. That means it's essential that you refer them to providers and specialists who are in-network for their specific plan.

Before referring your patients to a provider or specialist, please take a moment to check their member ID card and our "Find Care" provider directory. This will help ensure they get the right care at the right cost – without unexpected costs.

Learn more about Moda's Commercial networks [here](#).

February Additional Information

Looking for additional information about this month's topics? Click the button below for our new comprehensive document. This month it will contain:

- [Reimbursement Policy Manual updates for January 2025](#)
- [Medical Necessity Criteria Nov-Dec 2024](#)

Moda Health Medical Customer Service

For claims review, adjustment requests and/or billing policies, please call 888-217-2363 or email medical@modahealth.com.

Moda Health Plan, Inc. | 601 S.W. Second Avenue, Portland, OR 97204

modahealth.com

[View this email in a browser.](#)

[Sent to . Privacy and Transparency Center | Manage Preferences](#)