

www.modahealth.com or by calling 1-844-248-7877. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary</u> or call 1-844-248-7877 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	For <u>network providers</u> \$2,000 individual / \$4,000 family. <u>Out-of-network providers</u> \$6,000 individual / \$12,000 family.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. For example: In-network <u>preventive care</u> , primary care, <u>specialist</u> , <u>urgent care</u> , virtual visits, outpatient behavioral health, outpatient rehabilitation and habilitation, as well as in and out of <u>network</u> children vision services and prescription medications are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> limit for this <u>plan</u> ?	For <u>network providers</u> \$6,000 individual / \$12,000 family. <u>Out-of-network providers</u> \$10,000 individual / \$20,000 family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, expenses incurred due to brand substitution, transplant expenses not performed at a center of excellence and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>https://www.modahealth.com/ProviderSearch?produc</u> <u>tCategory=medical&selectedNetwork=Moda%20Sele</u> <u>ct</u> or call 1-844-248-7877 for a list of <u>network</u> <u>providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

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Common	Services You	What You Will Pay		Limitations Everytions 9 Other Important
Medical Event	May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	 \$5 <u>copay</u>/first 3 in person or virtual visits (combined with MH/SUD), then \$20 <u>copay</u>/visit for selected PCP in person, \$40 <u>copay</u>/visit for other PCPs in person, \$10 <u>copay</u>/virtual care visit, No charge/CirrusMD virtual visit for all visits; <u>deductible</u> does not apply 	50% <u>coinsurance</u>	First 3 visits combined with virtual care, mental health or substance use disorder office visits.
If you visit a health care <u>provider's</u> office or clinic	<u>Specialist</u> visit	 \$40 <u>copay</u>/office visit, \$20 <u>copay</u>/acupuncture and spinal manipulation visits, \$10 <u>copay</u>/virtual care visit, No charge/CirrusMD virtual visit; \$45 <u>copay</u>/hearing exam, <u>deductible</u> does not apply 	50% <u>coinsurance</u>	Hearing exams once every 3 years and the limit does not apply to dependent children under specific medical conditions. Acupuncture and Spinal manipulation 20 visits every year.
	<u>Preventive</u> <u>care/screening</u> / immunization	No charge for most services. \$5 copay/visit for selected PCP, \$40 <u>copay</u> /visit for other providers, 20% <u>coinsurance</u> for remaining services, <u>deductible</u> does not apply	50% <u>coinsurance</u>	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
lf you have a test	Diagnostic test (x-ray, blood work)	20% <u>coinsurance;</u> <u>deductible</u> does not apply	50% <u>coinsurance</u>	Includes other tests such as EKG, allergy testing and sleep study. <u>Prior authorization</u> may be required for some services to avoid a penalty of 50% up to a maximum deduction of \$2,500.
เธอเ	Imaging (CT/PET scans, MRIs)	20% coinsurance	50% coinsurance	Prior authorization may be required for some services to avoid a penalty of 50% up to a maximum deduction of \$2,500.

		What You Will Pay		Limitations, Exceptions, & Other
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
	Value tier	No charge	No charge	Covers up to a 30-day supply (retail
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at https://www.modahealth.co m/pdl	Select tier	\$10 <u>copay</u> /retail prescription, \$30 <u>copay</u> /90-day retail and mail order prescription; <u>deductible</u> does not apply	\$10 <u>copay</u> /retail prescription, \$30 <u>copay</u> /mail order prescription; <u>deductible</u> does not apply	pharmacy) and 90-day supply (mail order and participating retail pharmacies). One <u>copay</u> for each 30-day supply. <u>Prior</u> <u>authorization</u> may be required. Mail order
	Preferred tier	\$35 <u>copay</u> /retail prescription, \$105 <u>copay</u> /90-day retail and mail order prescription; <u>deductible</u> does not apply	\$35 <u>copay</u> /retail prescription, \$105 <u>copay</u> /mail order prescription; <u>deductible</u> does not apply	at a Moda Health designated mail order pharmacy or pharmacies that agree to follow our terms for mail order pharmacies.
	Non-preferred tier	50% <u>coinsurance;</u> <u>deductible</u> does not apply	50% <u>coinsurance;</u> <u>deductible</u> does not apply	Covers up to a 30-day supply for most specialty. Prior authorization may be required. Prior authorization also required
	<u>Specialty tier</u>	30% <u>coinsurance</u> for preferred, 50% <u>coinsurance</u> for non- preferred; <u>deductible</u> does not apply	30% <u>coinsurance</u> for preferred, 50% <u>coinsurance</u> for non- preferred; <u>deductible</u> does not apply	for non-Moda-designated pharmacies. <u>Cost sharing</u> for anticancer medication is 20% <u>coinsurance</u>
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	50% coinsurance	Prior authorization may be required for some services to avoid a penalty of 50% up to a maximum deduction of \$2,500.
	Physician/surgeon fees	20% coinsurance	50% coinsurance	
If you need immediate medical attention	Emergency room care	\$350 <u>copay</u> /visit, then deductible, 20% <u>coinsurance</u>	\$350 <u>copay</u> /visit, then deductible, 20% <u>coinsurance</u> in-network <u>deductible</u> applies	<u>Copay</u> waived if hospital admission immediately follows.
	Emergency medical transportation	20% coinsurance	20% <u>coinsurance</u> in-network <u>deductible</u> applies	None
	<u>Urgent care</u>	\$40 <u>copay</u> /office visit, \$10 <u>copay</u> /virtual care visit, No charge/CirrusMD virtual visit; <u>deductible</u> does not apply	50% <u>coinsurance</u>	None

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		What You Will Pay			
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
lf you have a hospital	Facility fee (e.g., hospital room)	20% coinsurance	50% coinsurance	Prior authorization may be required for	
stay	Physician/surgeon fees	20% coinsurance	50% coinsurance	some services to avoid a penalty of 50% up to a maximum deduction of \$2,500.	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$5 <u>copay</u> /first 3 in person or virtual visits (combined with PCP visits), then \$20 <u>copay</u> /office visit, \$10 <u>copay</u> /virtual care visit, No charge/CirrusMD virtual visit; <u>deductible</u> does not apply. 20% <u>coinsurance</u> for other outpatient services	50% <u>coinsurance</u>	First 3 visits combined with virtual care and PCP office visits. <u>Prior authorization</u> may be required for some services to avoid a penalty of 50% up to a maximum deduction of \$2,500.	
	Inpatient services	20% coinsurance	50% coinsurance	Prior authorization may be required for some services to avoid a penalty of 50% up to a maximum deduction of \$2,500.	
lf you are pregnant	Office visits	20% coinsurance	50% coinsurance	<u>Cost sharing</u> does not apply for <u>preventive</u> services. Depending on the type of	
	Childbirth/delivery professional services	20% coinsurance	50% coinsurance	services, a <u>copay</u> , <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care may	
	Childbirth/delivery facility services	20% coinsurance	50% coinsurance	include tests and services described elsewhere in the SBC (i.e., ultrasound).	
	Home health care	20% coinsurance	50% coinsurance	None.	
If you need help recovering or have other special health needs	Rehabilitation services	\$40 <u>copay</u> /outpatient visit, <u>deductible</u> does not apply. 20% <u>coinsurance</u> for inpatient	50% coinsurance	20 sessions per year. Limits apply separately to outpatient rehabilitation and habilitation. Prior authorization may be	
	Habilitation services	\$40 <u>copay</u> /outpatient visit, <u>deductible</u> does not apply. 20% <u>coinsurance</u> for inpatient	50% coinsurance	required for some services to avoid a penalty of 50% up to a maximum deduction of \$2,500.	

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		What You Will Pay		Limitations, Exceptions, & Other Important
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
	Skilled nursing care	20% coinsurance	50% coinsurance	30 days per year
If you need help recovering or have other special health needs	Durable medical equipment	20% coinsurance	50% <u>coinsurance</u>	Includes supplies and prosthetics. Prior authorization may be required for some services to avoid a penalty of 50% up to a maximum deduction of \$2,500.
	Hospice services	20% coinsurance	50% <u>coinsurance</u>	Prior authorization may be required for some services to avoid a penalty of 50% up to a maximum deduction of \$2,500.
lf your child needs dental or eye care	Children's eye exam	No charge	50% <u>coinsurance</u> <u>deductible</u> does not apply.	Limited to one eye exam per calendar year for children under age 19. Additional in-network preventive eye screening for children age 3-5 at no <u>cost sharing</u> .
	Children's glasses	No charge	50% <u>coinsurance</u> <u>deductible</u> does not apply.	Coverage limited to one pair of glasses per calendar year for children under age 19.
	Children's dental check- up	Not covered	Not covered	None

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Chec	k your policy or <u>plan</u> document for more informat	ion and a list of any other <u>excluded services</u> .)
 Abortion (except when the mother's life is at risk or the pregnancy is a result of rape or incest) Bariatric surgery Cosmetic surgery (except as required for certain situations) 	 Dental care (Adult) Infertility treatment Long-term care Naturopathic substances Non-emergency care when traveling outside the U.S. 	 Private-duty nursing Routine foot care Weight loss programs Routine eye care (Adult)

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

Acupuncture	Chiropractic care	Hearing aids, limited to one hearing aid per ear
		every three years

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or http://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-

<u>ebsa</u>, Idaho Department of Insurance, 1-800-721-3272 or <u>https://doi.idaho.gov</u>, or contact Moda Health at 1-844-248-7877. Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about Your Health Idaho visit <u>www.yourhealthidaho.org</u> or call 1-855-944-3246.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Moda Health at 1-844-248-7877 or Idaho Department of Insurance at <u>https://doi.idaho.gov</u>. You may also contact the Employee Benefits Security Administration, U.S. Department of Labor at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>. Additionally, a consumer assistance program can help you file your <u>appeal</u>.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable.

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 888-786-7461. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 888-873-1395. Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 888-873-1395. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 888-873-1395.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby
(9 months of in-network pre-natal care and a
hospital delivery)

The plan's overall deductible	\$2,000
Specialist copayment	\$40
Hospital (facility) <u>coinsurance</u>	20%
Other coinsurance	20%

This EXAMPLE event includes services like: <u>Specialist</u> office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (ultrasounds and blood work) <u>Specialist</u> visit (anesthesia)

Total Example Cost	\$12,700
In this example, Peg would pay:	
Cost Sharing	
Deductibles	\$2,000
<u>Copayments</u>	\$10
Coinsurance	\$2,100
What isn't covered	
Limits or exclusions	\$50
The total Peg would pay is	\$4,160

Managing Joe's Type 2 Diabetes
(a year of routine in-network care of a well-
controlled condition)

The plan's overall deductible \$2	,000,
Specialist copayment	\$40
Hospital (facility) coinsurance	20%
	20%

This EXAMPLE event includes services like: <u>Primary care physician</u> office visits (including disease education) <u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600	
In this example, Joe would pay:		
Cost Sharing		
Deductibles	\$200	
Copayments	\$1,100	
Coinsurance	\$20	
What isn't covered		
Limits or exclusions	\$20	
The total Joe would pay is	\$1,340	

Mia's Simple Fracture (in-network emergency room visit and follow up care)

The plan's overall deductible	\$2,000
Specialist copayment	\$40
Hospital (facility) coinsurance	20%
Other <u>coinsurance</u>	20%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
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In this example, Mia would pay:

Cost Sharing	
<u>Deductibles</u>	\$2,000
Copayments	\$100
Coinsurance	\$70
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$2,170

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

Nondiscrimination notice

We follow federal civil rights laws. We do not discriminate based on race, religion, color, national origin, age, disability, gender identity, sex or sexual orientation.

We provide free services to people with disabilities so that they can communicate with us. These include sign language interpreters and other forms of communication.

If your first language is not English, we will give you free interpretation services and/or materials in other languages.

If you need any of the above, call:

Medicare Customer Service, 877-299-9062 (TDD/TTY 711)

Medicaid Customer Service, 888-788-9821 (TDD/TTY 711)

Customer Service for all other plans, 888-217-2363 (TDD/TTY 711)

If you think we did not offer these services or discriminated, you can file a written complaint. Please mail or fax it to:

Moda Partners, Inc. Attention: Appeal Unit 601 SW Second Ave. Portland, OR 97204 Fax: 503-412-4003

If you need help filing a complaint, please call Customer Service.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services Office for Civil Rights at ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone:

U.S. Department of Health and Human Services 200 Independence Ave. SW, Room 509F HHH Building, Washington, DC 20201

800-368-1019, 800-537-7697 (TDD)

You can get Office for Civil Rights complaint forms at hhs.gov/ocr/office/file/index.html.

Scott White coordinates our nondiscrimination work:

Scott White, Compliance Officer 601 SW Second Ave. Portland, OR 97204 855-232-9111 compliance@modahealth.com

modahealth.com



Dental Plan of Oregon. Dental plans in Alaska provided by Delta Dental of Alaska. Health plans provided by Moda Health Plan, Inc. Individual medical plans in Alaska provided by Moda Assurance Company.

Dental plans in Oregon provided by Oregon Dental Service, dba Delta

ATENCIÓN: Si habla español, hay disponibles servicios de ayuda con el idioma sin costo alguno para usted. Llame al 1-877-605-3229 (TTY: 711).

CHÚ Ý: Nếu bạn nói tiếng Việt, có dịch vụ hổ trợ ngôn ngữ miễn phí cho bạn. Gọi 1-877-605-3229 (TTY:711)

注意:如果您說中文,可得到免費語言幫助服務。 請致電1-877-605-3229(聾啞人專用:711)

주의: 한국어로 무료 언어 지원 서비스를 이용하시려면 다음 연락처로 연락해주시기 바랍니다. 전화 1-877-605-3229 (TTY: 711)

PAUNAWA: Kung nagsasalita ka ng Tagalog, ang mga serbisyong tulong sa wika, ay walang bayad, at magagamit mo. Tumawag sa numerong 1-877-605-3229 (TTY: 711)

> تنبيه: إذا كنت تتحدث العربية، فهناك خدمات مساعدة لغوية متاحة لك مجامًا. اتصل برقم 2229-605-3229 (الهاتف النصي: 711)

بولتے ہیں تو لن ٹی (URDU) توجب دیں: اگر آپ اردو اعسانت آپ کے لیے بلا معاوضہ دستیاب ہے۔ پر کال کریں (TTY: 711) 2295-3229

ВНИМАНИЕ! Если Вы говорите по-русски, воспользуйтесь бесплатной языковой поддержкой. Позвоните по тел. 1-877-605-3229 (текстовый телефон: 711).

ATTENTION : si vous êtes locuteurs francophones, le service d'assistance linguistique gratuit est disponible. Appelez au 1-877-605-3229 (TTY : 711)

> توجه: در صورتی که به فارسی صحبت می کنید، خدمات ترجمه به صورت رایگان برای شما موجود است. با 2229-605-7871 (TTY: 711) تماس بگیرید.

ध्यान दें: यदि आप हिंदी बोलते हैं, तो आपको भाषाई सहायता बिना कोई पैसा दिए उपलब्ध है। 1-877-605-3229 पर कॉल करें (TTY: 711)

Achtung: Falls Sie Deutsch sprechen, stehen Ihnen kostenlos Sprachassistenzdienste zur Verfügung. Rufen sie 1-877-605-3229 (TTY: 711)

注意:日本語をご希望の方には、日本語 サービスを無料で提供しております。 1-877-605-3229 (TYY、テレタイプライター をご利用の方は711)までお電話ください。 અગત્યનું : જો તમે (ભાષાંતર કરેલ ભાષા અહીં દશારવો) બોલો છો તો તે ભાષામાં તમારે માટે વિના મૂલ્યે સહાય ઉપલબ્ધ છે.1-877-605-3229 (TTY: 711) પર કૉલ કરો

ໂປດຊາບ: ຖ້າທ່ານເວົ້າພາສາລາວ, ການຊ່ວຍເຫຼືອ ດ້ານພາສາແມ່ນມີໃຫ້ທ່ານໂດຍບໍ່ເສັຍຄ່າ. ໂທ 1-877-605-3229 (TTY: 711)

УВАГА! Якщо ви говорите українською, для вас доступні безкоштовні консультації рідною мовою. Зателефонуйте 1-877-605-3229 (ТТҮ: 711)

ATENȚIE: Dacă vorbiți limba română, vă punem la dispoziție serviciul de asistență lingvistică în mod gratuit. Sunați la 1-877-605-3229 (TTY 711)

THOV CEEB TOOM: Yog hais tias koj hais lus Hmoob, muaj cov kev pab cuam txhais lus, pub dawb rau koj. Hu rau 1-877-605-3229 (TTY: 711)

ត្រវចងចាំ៖ បើអ្នកនិយាយភាសាខ្មែរ ហើយ ត្រ័វការសេវាកម្មជំនួយផ្នែកភាសាដោយ ឥតគិតថ្លៃ គឺមានផ្តល់ជូនលោកអ្នក។ សូមទូរស័ព្ទ ទៅកាន់លេខ 1-877-605-3229 (TTY: 711)

HUBACHIISA: Yoo afaan Kshtik kan dubbattan ta'e tajaajiloonni gargaarsaa isiniif jira 1-877-605-3229 (TTY:711) tiin bilbilaa.

โปรดทราบ: หากคุณพูดภาษาไหย คุณ สามารถใช้บริการช่วยเหลือด้านภาษา ได้ฟรี โหร 1-877-605-3229 (TTY: 711)

FA'AUTAGIA: Afai e te tautala i le gagana Samoa, o loo avanoa fesoasoani tau gagana mo oe e le totogia. Vala'au i le 1-877-605-3229 (TTY: 711)

IPANGAG: Nu agsasaoka iti Ilocano, sidadaan ti tulong iti lengguahe para kenka nga awan bayadna. Umawag iti 1-877-605-3229 (TTY: 711)

UWAGA: Dla osób mówiących po polsku dostępna jest bezpłatna pomoc językowa. Zadzwoń: 1-877-605-3229 (obsługa TTY: 711)