

March 24, 2017



Dear Provider Partner,

In January, Moda Health announced our new partnership with eviCore healthcare as a way to provide our members with access to the highest quality of care at the lowest cost. As we approach the effective date of **April 1, 2017**, we'd like to provide you with some more details about how this change will affect your practice's processes.

As previously communicated, beginning April 1, 2017, prior authorization for advanced imaging and musculoskeletal services will be requested through eviCore. However, it is important to note that not all eviCore programs apply to all Moda members. For example, musculoskeletal services do not require prior authorization for most ASO clients, Medicare or Medicaid members. To ensure you have the most up-to-date, member benefit information, please log in to Benefit Tracker at www.modahealth.com/EBTWeb/.

Moda's partnership with eviCore is designed to meet the needs of Moda employer groups and members. Many details of the program have been specifically set to minimize the impact to our members or providers.

To support this transition, we will be tracking provider concerns and meeting weekly with eviCore to address these issues. As a valued provider partner of Moda Health, we look forward to an ongoing dialogue with you about this program.

Train with eviCore

eviCore is holding orientation sessions to assist you and your staff with the programs. For specific questions about your practice, please contact your Moda Medical Provider representative and request an onsite training with eviCore.

Questions?

We're here to help. To learn more about Moda's utilization management programs, visit www.modahealth.com/medical/utilizationmangement.shtml. Or, contact our customer service department at 877-605-3229.

Sincerely,

Your Moda Medical Provider Relations team



modahealth.com

PO Box 40384 Portland, Oregon 97240 | 800-852-5195