

# Let a Moda 360 Health Navigator be your guide

Healthcare can be complicated. Moda 360 Health Navigators help make it easier for you. As a OEBB Moda Health member, you have exclusive access to Moda 360 Health Navigators.

You can contact a Health Navigator if you need help with:



### Scheduling support

A Health Navigator can help you find in-network providers and specialists. They can also help you with setting up appointments.



### Prior authorization

Some medical services require prior approval. A Health Navigator can assist you and your provider during this process and help with any questions you may have.



### Selecting a PCP 360

A PCP 360 is a primary care provider who has agreed to partner with you and be accountable for your health. They deliver full-circle care and coordinate with other providers as needed. A Health Navigator can help you find and select a PCP 360 to receive the following enhanced benefits:

- Lower individual deductible
- Lower individual out-of-pocket deductible
- Lower costs for office visits, specialist visits and alternative care visit



### Claims and provider billing support

Questions about a claim or a bill you received from your provider? A Health Navigator will answer your questions and can even work with your provider to resolve issues.



### Care programs

We have many resources that help members with certain conditions or concerns. A Health Navigator can help connect you to programs that are just right for you.

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### Get the most out of your benefits – connect with a Moda 360 Health Navigator!

Moda 360 Health Navigators understand the healthcare system. They also know about your benefits and how they work, as well as all the programs, services and tools available to you.

### Questions?

Connect with a Moda 360 Health Navigator at 866-923-0409 or [OEBBquestions@modahealth.com](mailto:OEBBquestions@modahealth.com).

### Before Health Navigators



### With Health Navigators

Powered by **moda 360**

