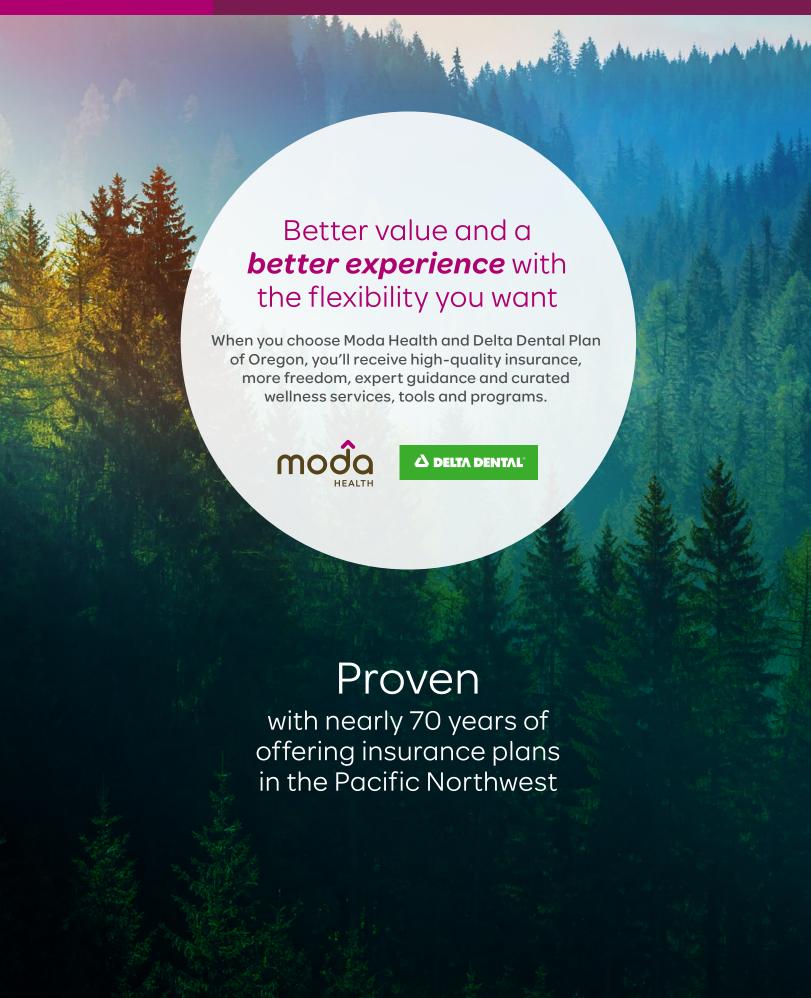
Choose a better experience with your health insurance



△ DELTA DENTAL®







Plans that put you first



Your personal member support team

Rely on your <u>Moda 360 team</u>, who puts you at the center with care reminders, healthcare tips, advice and guidance through confusing and sometimes stressful parts of healthcare.



A wide medical network, with 24/7 doctor access

Enjoy more choices and better access to care.
The <u>CirrusMD app</u> connects you to a doctor in under a minute, anytime, anywhere, at no cost.*

*Members with a High Deductible Health Plan (Medical Plan 6 or 7) will first have to meet their deductible before this service is covered 100% by their plan.



Behavioral health that's right for you

Seeking mental health support, but not sure where to start? We can help. Connect with a Behavioral Health Champion or complete a Self-Guided Assessment to <u>find the right support</u> to help you feel your best. To learn more, visit page 12.



△ DELTA DENTAL

One of the largest networks of dentists

Experience top-of-the-line dental care from one of the largest networks of dentists in Oregon and across the country. Plus, preventive services do not accrue towards your benefit maximum which means your benefits go farther.



Quality prescription benefits

Get comprehensive prescription drug coverage that reflects the most current industry standards, giving you flexibility and choice, with value, select generic, and preferred medication categories. Save with a 90-day mail-order prescription and take advantage of Ardon Health, the mail-order specialty pharmacy exclusively for OEBB members with certain chronic conditions.



Choose a better experience.

Enroll in medical and/or dental today at myoebb.org

Make a **better choice**

Insurance can be confusing. We want to make the experience better by helping you understand your choices. When selecting your plan, you want to know:





Is my provider a PCP 360 provider?

Learn more on page 8.



Are my medications covered?

Look them up on the medication search page at modahealth.com/oebbrx.



How does the plan work?

See comparison chart on page 16.

When you sign up for a PCP 360 you pay less for your appointments and get coordinated care

> You must choose a PCP 360 in your Member Dashboard and use the selected PCP 360 to receive the better benefits



A lower individual deductible



A *lower* individual out-of-pocket maximum



Lower copayments for office visits, specialist visits and alternative care visits



New this year! 🌟 Virtual option for your PCP 360.







Members who select Teladoc as their PCP 360 will be able to participate in Coordinated Care and receive the better benefits.

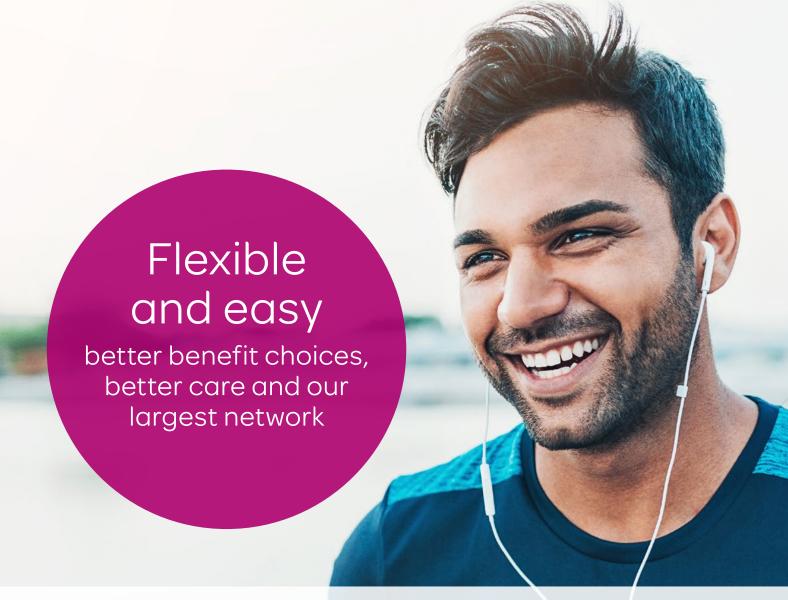
Subscribers who live out-of-state can now participate in coordinated care and receive the better benefits!

- Members schedule their appointment by using their app,
- Prior to the member's virtual appointment, Teladoc will provide a blood pressure cuff and a heart rate monitor to the member.
- If labs or a specialist are required, the Teladoc provider will help coordinate these visits with the member.

To learn more, visit teladochealth.com. To select Teladoc as your PCP 360, log into your Member Dashboard or call the Moda 360 Health Navigator team.



Ready to choose? Make your selection at myoebb.org





With Moda Health, the world of healthcare revolves around you

Healthcare can be complicated. We're here to make it better by putting you in the center of everything we do.

We do this with *Moda 360, PCP 360* and *Behavioral Health 360.*





Moda 360 Health Navigators can be your guide

Moda 360 Health Navigators understand the healthcare system, your benefits, and can guide you to the best care for you.



Moda 360 Health Navigators can help you with:

- Signing up for a PCP 360 for coordinated care
- Scheduling appointment support
- Connection to care programs for chronic conditions
- Integrating your dental health into your overall health plan
- Understanding claims and billing



PCP 360 providers can coordinate your care

A PCP 360 is a primary care provider who has agreed to partner with you and be accountable for your health. They deliver full-circle care.





Choosing a PCP 360 means you will receive:

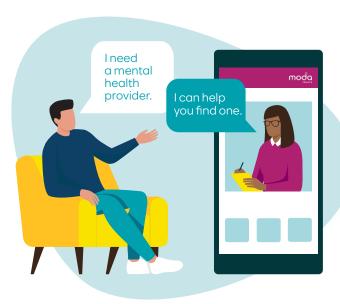
- Coordination with other providers, as needed
- Lower individual deductible
- Lower individual out-of-pocket maximum
- Lower cost for office visits, specialist visits and alternative care visits



To see if your provider is a PCP 360, head to modahealth.com/pcp360 and look for the PCP 360 badge

Prioritize your mental health with **Behavioral Health 360**

Our *Behavioral Health Champions* and *Self-Guided Assessment* offer two ways to help you find care that suits you best. Whether you want personal guidance or prefer to assess your needs privately, we make it easy to find the mental health care and support that's right for you.



Go to the **Behavioral Health 360 tab** in your <u>Member Dashboard</u>

- Connect with a Behavioral Health Champion
- Complete a Self-Guided Assessment

Our **Behavioral Health 360 Champions** can connect you with a local provider that's right for you. Plus, we've partnered with specialized mental and behavioral health experts to make sure you find the right type of care that you need.

Hazelden Betty Ford offers treatment and resources to help individuals and their families recover from substance use and addiction.

Gemiini provides family support and resources for children with special needs and developmental disorders such as autism, Down syndrome and speech delay.

Spring Health connects individuals and family members with telehealth services for mental health therapy, psychiatry, care navigation and digital cognitive behavioral therapy.

Meru Health gives you smartphone access to a licensed therapist for simple lessons and activities to support your mental well-being.

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Find the right mental health support for you.

Contact a Behavioral Health 360 Champion at 833-212-5027, bhchampions@modahealth.com or take the Self-Guided Assessment on your Member Dashboard



Unleash the power of your Member Dashboard

Your Member Dashboard is a personalized digital experience that puts the power of your health at your fingertips. Easy to use and accessible from anywhere, log in to connect to care and support that's tailored to your specific health needs.





Now available as an app!

Scan the QR code to your app store. Download the Moda 360 mobile app and take charge of your health — no matter where you are.







The power of your health at your fingertips

Personalized just for you, your **Member Dashboard** has everything you need to manage your health, wherever you may be. Check your *Care Reminders*, chat with a *Health Navigator*, join *Moda 360 programs* matched just for you, and so much more. Log in often to stay your healthy best.



Personal Care Reminders

Care Reminders are designed just for you and your health benefits. Log in to your dashboard to see important notifications for preventive care, vaccines and much more.



Health Navigators

Chat live with an expert Moda 360
Health Navigator for help choosing your PCP 360, scheduling appointments and much more.
They can connect you with the right care, resources and programs.



Moda 360 programs

Engage with Moda 360 programs matched to your personal health needs. Your dashboard shows you programs that are right for you, today. As your needs change, so will the recommended programs in your dashboard.



Behavioral Health 360 program

Explore the
Behavioral Health
360 programs
section to complete
your Self-Guided
Assessment or
connect with a
Behavioral Health
Champion to explore
the top programs
that match your
health needs.

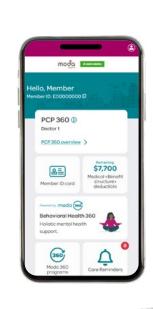


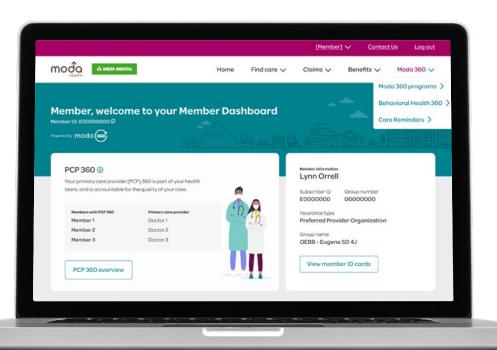
You can also...

- Search Find Care
- Access your member ID card
- Select a PCP 360
- Estimate costs for specific medical care
- View claim summaries and remaining in-network deductible
- Estimate prescription costs
- And so much more

Additional solutions for better health

Your Member Dashboard also includes other tools and resources to help you stay your healthy best.







Text a doctor,
24/7, and get private
access to care in
under a minute
with **CirrusMD**,
a nationwide
telehealth option.



Sword is a virtual physical care program for back, joint and muscle pain that you can do from the comfort of home, or on the go.



Our Pre-D Program
is designed to help
members who are
at risk for developing
type 2 diabetes and
is offered at no
additional cost.



Mighty Health

Mighty Health specializes in virtual care to help adults lose weight, reduce pain, and enhance mobility and function.

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Log in to your Member Dashboard at ModaHealth.com/MemberDashboard



Access additional tools and resources at ModaHealth.com/MemberDashboard

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DeltaDentalOR.com Quality coverage for your smile DeltaDentalOR.com



Quality coverage for your smile

When you need dental insurance, we've got you covered

Our dental plans give you access to Delta Dental, one of the nation's largest dental networks. That means you can choose from thousands of dentists across the state and the country (see the full network on page 17).

Plus, our *Health through Oral Wellness*® program offers additional benefits if you have a greater risk for oral diseases. Qualifying members have access to extra benefits and related care that include additional cleanings, fluoride treatments, sealants, periodontal maintenance and more.



Savings from in-network dentists



Cleanings every six months



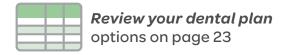
Superior customer service



Freedom to choose a dentist







A network that connects you to care

For your medical care needs, we've carefully selected a community of primary care providers (PCPs), PCP 360s, specialists and partner health systems, so you'll have better value and better care.





Members living outside of the Connexus service area use Moda's national network, the Aetna PPO Network®, to receive the in-network benefit level, except for those living in Idaho or Alaska. If you live in Idaho, you will have access to both the Connexus Network and the First Health Network. Those living in Alaska use the First Health Network.

Here are some of our larger in-network hospital partners:





















See if your doctor is in network at modahealth.com/ConnexusProviders

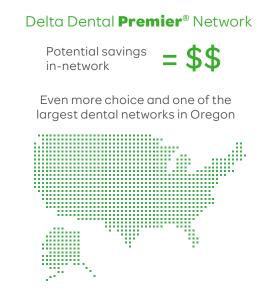
Delta Dental networks go where you go

With one of the largest PPO dental networks in Oregon, you can choose from more than 1,200 PPO dentists in the state and over 114,000 Dental PPO dentists nationwide.

The Delta Dental Premier® Network is the largest network of dental providers, connecting you with more than 2,300 dentists in Oregon and over 148,000 across the country.







DeltaDentalOR.com

2024-25 *Medical plan* benefit table

	Medical Plan 1 Connexus Network		Medical Plan 2 Connexus Network		Medical Plan 3 Connexus Network		Medical Plan 4 Connexus Network		Medical Plan 5 Connexus Network⁵	
Coordinated care = Selecting a PCP clinic in your Member Dashboard	Coordinate your care for better benefits	With in-network, non-coordinated care, you pay	Coordinate your care for better benefits	With in-network, non-coordinated care, you pay	Coordinate your care for better benefits	With in-network, non-coordinated care, you pay	Coordinate your care for better benefits	With in-network, non-coordinated care, you pay	Coordinate your care for better benefits	With in-network, non-coordinated care, you pay
Plan-year costs						'		'		
Deductible per person / family	\$400 / \$1,500	\$500 / \$1,500	\$800 / \$2,700	\$900 / \$2,700	\$1,200 / \$3,900	\$1,300 / \$ 3,900	\$1,600 / \$5,100	\$1,700 / \$5,100	\$2,000 / \$6,300	\$2,100 / \$6,300
Out-of-pocket max per person ⁷	\$2,850	\$3,250	\$3,850	\$4,250	\$4,850	\$5,250	\$6,700	\$7,100	\$6,800	\$7,200
Out-of-pocket max per family ⁷	\$9,750		\$12,750		\$15,750		\$15,800		\$15,800	
Preventive care										
Incentive care office visits (for asthma, heart conditions, cholesterol, high blood pressure, diabetes)	\$15 copay ^{1,6}	20%	\$15 copay ^{1,6}	20%	\$20 copay ^{1,6}	25%	\$20 copay ^{1,6}	25%	\$25 copay ^{1,6}	25%
Periodic health exams, routine women's exams, annual obesity screening, immunizations	\$O ¹									
Professional services										
Primary care office visits	\$20 copay ^{1,2}	20%	\$20 copay ^{1,2}	20%	\$25 copay ^{1,2}	25%	\$25 copay ^{1,2}	25%	\$30 copay ^{1,2}	25%
Primary care office visits with a provider other than your chosen PCP 360	\$40 copay ¹	N/A	\$40 copay ¹	N/A	\$50 copay ¹	N/A	\$50 copay ¹	N/A	\$50 copay ¹	N/A
Specialist office visits	\$40 copay ¹	20%	\$40 copay ¹	20%	\$50 copay ¹	25%	\$50 copay ¹	25%	\$50 copay ¹	25%
Mental health office visits and Meru Health	\$20 c	opay ¹	\$20 (copay ¹	\$25 c	copay ¹	\$25 c	copay ¹	\$30	copay ¹
Chemical dependency services	\$20 copay ¹		\$20 copay ¹		\$25 copay ¹		\$25 copay ¹		\$30 copay ¹	
Virtual Care (CirrusMD telehealth)	\$0 copay ¹									
Alternative care services										
Acupuncture/chiropractic manipulation (subject to a combined 12 visit maximum per plan year) ⁵	\$20 copay ¹	20%	\$20 copay ¹	20%	\$25 copay¹	25%	\$25 copay ¹	25%	\$30 copay ¹	25%
Maternity care										
Physician or midwife services and hospital stay	20)%	20%		25%		25%		25%	
Outpatient and hospital services										
Inpatient care and outpatient hospital/facility care	20%		20%		25%		25%		25%	
Skilled nursing facility care (60 days per plan year)	20)%	20%		25%		25%		25%	
Surgery	20)%	20%		25%		25%		25%	
ACT 100: Sleep studies, specified imaging (MRI, CT, PET), upper endoscopy, spinal injections, viscosupplementation, tonsillectomies for members under age 18 with chronic tonsillitis or sleep apnea	\$100 copay + 20%		\$100 copay + 20%		\$100 copay + 25%		\$100 copay + 25%		\$100 copay + 25%	
ACT 500: Spine surgery, knee and hip replacement, knee and shoulder arthroscopy, uncomplicated hernia repair	\$500 copay + 20%		\$500 copay + 20%		\$500 copay + 25%		\$500 copay + 25%		\$500 copay + 25%	
Gastric bypass (Roux-en-Y) ³	\$500 copay + 20%		\$500 copay + 20%		\$500 copay + 25%		\$500 copay + 25%		\$500 copay + 25%	
Emergency care										
Urgent care visit	\$40 copay ¹	20%	\$40 copay ¹	20%	\$50 copay ¹	25%	\$50 copay ¹	25%	\$50 copay ¹	25%
Emergency room (copay waived if admitted)	\$100 cop	pay + 20%	\$100 co	pay + 20%	\$100 cop	pay + 25%	\$100 cop	oay + 25%	\$100 co	pay + 25%
Ambulance	20%		20%		25%		25%		25%	
Other covered services										
Hearing aids and bone-anchored hearing aids — \$4,000 max/48 months for members 26 and older One aid per ear every 3 years for members under age 26	10%		10%		10%		10%		10%	
Physical, occupational and speech therapy (including physical therapy performed in conjunction with alternative care) — Inpatient limitations: 30 days per plan year/60 days for spinal or head injury. Outpatient limitations: 30 sessions per plan year/up to 60 sessions for spinal or head injury.	20%		20%		25%		25%		2	5%
Outpatient diagnostic lab and X-ray	20%		2	0%	25%		25%		25%	
Durable medical equipment	20%		20%		25%		25%		25%	

1,2,3,4,5,6,7 See footnotes on page 17

For limitations and exclusions, visit <u>modahealth.com/oebb/members/handbooks</u> and refer to your Member Handbook.

2024-25 Medical **HDHP plan** benefit table

\$1,600 \$3,40 \$6,400 \$13,5	\$ 6,750	Coordinate your care for better benefits \$2,000 \$4,2 \$6,500 \$13,4	\$6,750	
\$3,40 \$6,400 \$13,5	\$6,750 00 20%	\$4,2 \$6,500 \$13,	\$6,750	
\$3,40 \$6,400 \$13,5	\$6,750 00 20%	\$4,2 \$6,500 \$13,	\$6,750	
\$3,40 \$6,400 \$13,5	\$6,750 00 20%	\$4,2 \$6,500 \$13,	\$6,750	
\$6,400 \$13,5 15 % ¹⁰	\$ 6,750	\$6,500 \$13,	\$6,750	
15 % ¹⁰	20%		500	
		200/10		
		200/10		
\$0		20%	25%	
	1	\$O ¹		
15%	20%	20%	25%	
15%	N/A	20%	N/A	
15%	20%	20%	25%	
15%	20%	20%	25%	
15%	20%	20%	25%	
\$0 co	pay	\$0 copay		
20%	25%	20%	25%	
20%	25%	20%	25%	
20%	25%	20%	25%	
20%	25%	20%	25%	
20%	25%	20%	25%	
20%	25%	20%	25%	
20%	25%	20%	25%	
\$500 copay + 20%	\$500 copay + 25%	\$500 copay + 20%	\$500 copay + 25%	
15%	20%	20%	25%	
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High Deductible Health Plans (HDHPs) are designed to be paired with Health Savings Accounts (HSAs) to help with medical and pharmacy expenses. However, plans 6 and 7 don't require an HSA enrollment.

Preventive services are fully covered with these plans, but other services may require deductible and coinsurance payments.

When you buy medicine, you may also need to pay a deductible and coinsurance, except for value-tier drugs. The family deductible must be met first before the plan will pay any pharmacy expenses unless it is a value-tier drug. There is no individual deductible on the family plan.

2024-25 **Medical plan** benefit table footnotes

- 1 Deductible waived. All amounts reflect member responsibility.
- 2 To receive the copay benefit, members must see PCP 360 clinic.
- 3 This benefit is available to subscriber and spouse/partners and dependents age 18 and older. Members must use an approved Moda Health Center of Excellence. Travel benefits are available for services that are subject to reference pricing. Please see your handbook for more details.
- 4 If enrolled in a Moda medical plan, each covered individual must choose and use a PCP 360 clinic with Moda for that individual to receive the enhanced "coordinated" benefit shown in the right column under that plan when using a provider in the Connexus network. If an individual has be seen at their chosen PCP 360 clinic with Moda, they will receive the "non coordinated" benefit shown on the left if using an in-network provider.
- 5 For all other services (eg. Labs, diagnostics, specified imaging (MRI, CT,PET), office visits, etc) will be subject to the appropriate benefit level listed for each services provided.
- 6 Members must be seen at their chosen PCP 360 clinic or any in-network specialist to receive the copay benefit.
- 7 Medical copays, coinsurance, deductibles, ACT copays and pharmacy expenses apply to the medical out of pocket maximum.

2024-25 Medical **HDHP plan** benefit table footnotes

For limitations and exclusions, visit <u>modahealth.com/oebb/members</u> and refer to your Member Handbook.

- 1 Deductible waived. All amounts reflect member responsibility.
- 2 Individual deductible applies only if employee is enrolling in the plan with no other family members.
- 3 Family deductible and out-of-pocket maximum can be met by one or more family members. This deductible must be met before benefits will be paid. Deductible and copayments apply toward the plan-year out-of-pocket maximum.
- 4 Travel benefits are available for services that are subject to reference pricing. Please see your handbook for more details.
- 5 This benefit is available to subscriber and spouse/partners and dependents age 18 and older. Members must use an approved Moda Health Center of Excellence.
- 6 A formulary exception must be approved for high-cost generics and non-preferred brand prescription medication.
- 7 For all other services (eg. Labs, diagnostics, specified imaging (MRI, CT,PET), office visits, etc) will be subject to the appropriate benefit level listed for each services provided.
- 8 If enrolled in a Moda medical plan, each covered individual must choose and use a PCP 360 clinic with Moda for that individual to receive the enhanced "coordinated" benefit shown in the left column under that plan when using a provider in the Connexus network. If an individual has not selected a PCP 360 clinic with Moda, they will receive the "non coordinated" benefit shows in the right column if using a provider in the Connexus network. Any services by a provider outside the Connexus network will be paid at the "out-of-network" level regardless of whether the individual has selected a PCP 360 clinic with Moda or not.
- 9 To receive the lower coinsurance benefit, members must be seen at their chosen PCP 360 clinic.
- 10 Members must be seen at their chosen PCP 360 clinic or any in-network specialist to receive the lower coinsurance benefit.



modahealth.com/oebb Experience better with Moda Health Quality coverage for your smile DeltaDentalOR.com

2024-25 **Pharmacy** benefit table

	Medical Plans 1-54	Medical P	*Deductible waived. All amounts reflect member responsibility.	
	Coordinated and non-coordinated care	Coordinated care	Non-Coordinated care	A 90-day supply for value, select generic, preferred, and non- preferred medications is available
Value	\$4 per 31-day supply ^{1&7}	\$4 per 31-day supply*	\$4 per 31-day supply*	at retail pharmacies for three times the 31-day copay.
Select generic	\$12 per 31-day supply ¹	20%	25%	2 This benefit level includes select generic medications that have been identified as having no
Preferred ^{2,3}	25% up to \$75 per 31-day supply ¹	20%	25%	more favorable outcomes from a clinical perspective than other cost-effective generics.
Non-preferred brand ³	50% up to \$175 per 31-day supply¹	20%	25%	Copay maximum is per prescription A formulary exception must be approved for high-cost generics
Mail				and non-preferred brand prescription medication.
Value	\$8 per 90-day supply			4 Pharmacy expenses accrue towards the maximum cost share.
Select generic	\$24 per 90-day supply	20%	25%	 5 Pharmacy expenses accrue toward the out-of-pocket maximum.
Preferred ^{2,3}	25% up to \$150 per 90-day supply	20%	25%	6 You must meet your individual or family deductible first before any pharmacy expenses other than value medications are paid.
Non-preferred brand ³	50% up to \$450 per 90-day supply	20%	25%	7 For certain medications, you may receive a 6-month supply at Costco for \$6. To see a list of
Specialty				medications, please visit: http://info.navitus.com/6for6.
Select generic	\$12 per 31 day supply or \$36 for 90-day supply when allowed.	20%	25%	For limitations and
Preferred ^{2,3}	25% up to \$200 per 31 day supply or \$400 for 90-day supply when allowed.	20%	25%	exclusions, visit modahealth.com/oebb/
Non-preferred brand ³	50% up to \$500 per 31 day supply or \$1,000 for 90-day supply when allowed.	20%	25%	members and refer to your Member Handbook.

! Y

Your pharmacy network name is the **ArrayRx core network**. **Go to Find Care** to search for in-network pharmacies near you. Under Search by network, choose the ArrayRx core network. Continue to the Navitus website to start your search.

2024-25 *Vision plan* benefit table

	Opal	Pearl	Quartz			
Benefit maximum	\$600	\$400	\$250			
	What you pay					
Eye examinations (including refraction) Frequency: Once per plan year	0%1					
Lenses² Frequency: Contacts (including disposable contacts) or one pair of lenses per plan year		0%1				
Frames Frequency: One pair per plan year for members under 17 years old. One pair every two plan years for members 17 and older.		0%1				

Limitations and exclusions

- Vision exam and hardware benefits are all subject to the plan-year benefit maximum.
- Noncovered, excluded services are the member's responsibility and do not apply toward the plan-year maximum.

For more limitations and exclusions, visit modahealth.com/oebb/members and refer to your Member Handbook.

2024-25 **Dental plan** benefit table

	Plan 1²	Plan 5²	Plan 6³	ExclusivePPO Incentive Plan ^{3,4}	Exclusive PPO ^{3,4}
Network	Premier		PPO	PPO	
	In-network, you pay			In-network, you pay	In-network, you pay
Plan-year costs					
Deductible	\$50	\$50	\$50	\$50	\$50
Benefit maximum	\$2,200	\$1,700	\$1,200	\$2,300	\$1,500
Out-of-network benefits included	②	⊘	⊘	×	×
Preventive* and diagnostic services¹					
Exam and prophylaxis/cleanings (once every six months)	30% - 0%²	30% - 0%²	0%	0%	0%
Bitewing X-rays (once every 12 months)	30% - 0%²	30% - 0%²	0%	0%	0%
Topical fluoride application (ages 18 and under)	30% - 0%²	30% - 0%²	0%	0%	0%
Sealants and space maintainers	30% - 0%²	30% - 0%²	0%	0%	0%
Restorative services					
Fillings (posterior teeth paid to composite)	30% - 0%²	30% - 0%²	20%	30 - 0%²	10%
Inlays (composite reimbursement fee)	30% - 0%2	30% - 0%²	20%	30 - 0%²	10%
Oral surgery and extractions	30% - 0%²	30% - 0%²	20%	30 - 0%²	10%
Endodontics and periodontics	30% - 0%²	30% - 0%²	20%	30 - 0%²	10%
Major restorative services					
Gold or porcelain crowns	30% - 0%²	30%	50%	30 - 0%²	20%
Implants	30% - 0%²	50%	50%	30 - 0%²	20%
Onlays	30% - 0%²	30%	50%	30 - 0%²	20%
Prosthodontics services					
Dentures and partial dentures	30% - 0%²	50%	50%	30 - 0%²	20%
Bridges	30% - 0%²	50%	50%	30 - 0%²	20%
Other services					
Nitrous Oxide	50%	50%	50%	50%	50%
Occlusal guards (night guards ⁵ and athletic mouthguards)	50%	50%	50%	50%	50%
Orthodontic services ^{1,6}					
Lifetime maximum – \$1,800	20%	20%	N/A	20%	20%

^{*}Preventive costs will not accrue toward the benefit maximum.

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For limitations and exclusions, visit modahealth.com/oebb/members and refer to your Member Handbook.

¹ Subject to benefit maximum.

 $^{{\}it 2 Includes single \, vision, \, bifocal, \, trifocal \, or \, contacts.}$

Deductible waived.

² Under this incentive plan, benefits start at 70 percent for the individual's first plan year of coverage. Thereafter, benefit payments increase by 10 percent each plan year (up to a maximum benefit of 100 percent) provided the individual has visited the dentist at least once during the previous plan year. Failure to do so will cause a 10 percent reduction in benefit payment the following plan year, although payment will never fall below 70 percent.

³ Moving from a constant benefit plan (6 or Exclusive PPO) to an incentive benefit plan (1 or 5) will cause the benefit level to start at 70 percent.

⁴ This plan has no out-of-network benefit. Services performed outside the Delta Dental PPO network are not covered unless for a dental emergency. Covered emergencies consist of problem focused exam, palliative treatment and X-rays. All other services are considered non-covered.

^{5 \$250} maximum, once every five years.

⁶ Orthodontic services do not apply toward the plan-year benefit maximum.

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Questions? We're here to help!

OEBBquestions@modahealth.com

Dental coverage866-923-0411

Nondiscrimination notice

We follow federal civil rights laws. We do not discriminate based on race, religion, color, national origin, age, disability, gender identity, sex or sexual orientation.

We provide free services to people with disabilities so that they can communicate with us. These include sign language interpreters and other forms of communication.

If your first language is not English, we will give you free interpretation services and/or materials in other languages.

If you need any of the above, call:

Medicare Customer Service, 877-299-9062 (TDD/TTY 711)

Medicaid Customer Service, 888-788-9821 (TDD/TTY 711)

Customer Service for all other plans, 888-217-2363 (TDD/TTY 711)

If you think we did not offer these services or discriminated, you can file a written complaint. Please mail or fax it to:

Attention: Appeal Unit 601 SW Second Ave. Portland, OR 97204

Moda Partners, Inc.

Fax: 503-412-4003

If you need help filing a complaint, please call Customer Service.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services Office for Civil Rights at ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone:

U.S. Department of Health and Human Services 200 Independence Ave. SW, Room 509F HHH Building, Washington, DC 20201

800-368-1019, 800-537-7697 (TDD)

You can get Office for Civil Rights complaint forms at hhs.gov/ocr/office/file/index.html.

Scott White coordinates our nondiscrimination work:

Scott White. Compliance Officer 601 SW Second Ave. Portland, OR 97204 855-232-9111 compliance@modahealth.com

modahealth.com

ATENCIÓN: Si habla español, hay disponibles servicios de ayuda con el idioma sin costo alguno para usted. Llame al 1-877-605-3229 (TTY: 711).

CHÚ Ý: Nếu ban nói tiếng Việt, có dịch vụ hổ trợ ngôn ngữ miễn phí cho bạn. Goi 1-877-605-3229 (TTY:711)

注意:如果您說中文,可得到免費語言幫助服務。 請致電1-877-605-3229(聾啞人專用:711)

주의: 한국어로 무료 언어 지원 서비스를 이용하시려면 다음 연락처로 연락해주시기 바랍니다. 전화 1-877-605-3229 (TTY: 711)

PAUNAWA: Kung nagsasalita ka ng Tagalog, ang mga serbisyong tulong sa wika, ay walang bayad, at magagamit mo. Tumawag sa numerong 1-877-605-3229 (TTY: 711)

> تنبيه: إذا كنت تتحدث العربية، فهناك خدمات مساعدة لغوية متاحة لك مجانًا. اتصل برقم 229-605-3229 (الهاتف النصبي: 711)

بولتے ہیں تو ل نی (URDU) توجب دیں: اگر آپ اردو اعتانت آپ کے لیے بلا معاوضہ دستیاب ہے۔ یر کال کریں (TTY: 711) 877-605-3229

ВНИМАНИЕ! Если Вы говорите по-русски, воспользуйтесь бесплатной языковой поддержкой. Позвоните по тел. 1-877-605-3229 (текстовый телефон: 711).

ATTENTION: si vous êtes locuteurs francophones, le service d'assistance linguistique gratuit est disponible. Appelez au 1-877-605-3229 (TTY: 711)

> توجه: در صورتی که به فارسی صحبت می کنید، خدمات ترجمه به صورت رایگان برای شما موجود است. با 2229-605-877 (TTY: 711) تماس بگیرید.

ध्यान दें: यदि आप हिंदी बोलते हैं, तो आपको भाषाई सहायता बिना कोई पैसा दिए उपलब्ध है। 1-877-605-3229 पर कॉल करें (TTY: 711)

Achtung: Falls Sie Deutsch sprechen, stehen Ihnen kostenlos Sprachassistenzdienste zur Verfügung. Rufen sie 1-877-605-3229 (TTY: 711)

注意:日本語をご希望の方には、日本語 サービスを無料で提供しております。 1-877-605-3229 (TYY、テレタイプライター をご利用の方は711)までお電話ください。

અગતુયનું: જો તમે (ભાષાંતર કરેલ ભાષા અહીં દશારવો) બોલો છો તો તે ભાષામાં તમારો માટે વિના મે લયે સહાય ઉપલબધ છે. 1-877-605-3229 (TTY: 711) પર કૉલ કરો

ໂປດຊາບ: ຖ້າທ່ານເວົ້າພາສາລາວ, ການຊ່ວຍເຫຼືອ ດ້ານພາສາແມ່ນນີໃຫ້ທ່ານໂດຍບໍ່ເສັຍຄ່າ. ໂທ 1-877-605-3229 (TTY: 711)

УВАГА! Якщо ви говорите українською, для вас доступні безкоштовні консультації рідною мовою. Зателефонуйте 1-877-605-3229 (TTY: 711)

ATENŢIE: Dacă vorbiţi limba română, vă punem la dispoziție serviciul de asistență lingvistică în mod gratuit. Sunați la 1-877-605-3229 (TTY 711)

THOV CEEB TOOM: Yog hais tias koj hais lus Hmoob, muaj cov kev pab cuam txhais lus, pub dawb rau koj. Hu rau 1-877-605-3229 (TTY: 711)

ត្រូវចងចាំ៖ បើអ្នកនិយាយភាសាខ្មែរ ហើយ ត្រ័វការសេវាកម្មជំនួយផ្នែកភាសាដោយ ឥ៍តគិតថ្លៃ គឺមានផ្តល់ជូនលោកអ្នក។ សូមទូរស័ព្ ទៅកាន់លេខ 1-877-605-3229 (TTY: 711)

HUBACHIISA: Yoo afaan Kshtik kan dubbattan ta'e taiaaiiloonni gargaarsaa isiniif jira 1-877-605-3229 (TTY:711) tiin bilbilaa.

ไปรดหราบ: หากคุณพูดภาษาไทย คุณ สามารถใช้บริการช่วยเหลือด้านภาษา ได้ฟรี โทร 1-877-605-3229 (TTY: 711)

FA'AUTAGIA: Afai e te tautala i le gagana Samoa, o loo avanoa fesoasoani tau gagana mo oe e le totogia. Vala'au ile 1-877-605-3229 (TTY: 711)

IPANGAG: Nu agsasaoka iti Ilocano, sidadaan ti tulong iti lengguahe para kenka nga awan bayadna. Umawag iti 1-877-605-3229 (TTY: 711)

UWAGA: Dla osób mówiących po polsku dostępna jest bezpłatna pomoc językowa. Zadzwoń: 1-877-605-3229 (obsługa TTY: 711)





Questions?

We're here to help. Just email OEBBquestions@modahealth.com or call one of our Health Navigators.

> Medical/Vision: 866-923-0409 Pharmacy: 866-923-0411 Dental: 866-923-0410

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