Coverage Period: 01/01/2020 – 12/31/2020 Coverage for: Individual + Family | Plan Type: EPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, contact Moda Health at <a href="https://www.modahealth.com">www.modahealth.com</a> or by calling 1-888-217-2363. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <a href="https://www.healthcare.gov/sbc-glossary">www.healthcare.gov/sbc-glossary</a> or call 1-888-217-2363 to request a copy.

| Important Questions  | Answers  | Why This Matters:  |
|--|--|--|
| What is the overall deductible?                                      | For <u>network providers</u> \$100 individual / \$200 family. <u>Out-of-network providers</u> are not covered.   | Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .   |
| Are there services covered before you meet your deductible?          | Yes. In-network primary care visits, office visits, urgent care visit, outpatient rehabilitation, outpatient mental health and chemical dependency services, outpatient diabetes services, biofeedback, breastfeeding support and supplies, tobacco cessation treatment, pediatric vision care, hearing exam, and most preventive care, as well in and out of network prescription medications, are covered before you meet your deductible. | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> . |
| Are there other deductibles for specific services?                   | No.  | You don't have to meet deductibles for specific services.  |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | For <u>network providers</u> \$1,000 individual / \$2,000 family. <u>Out-of-network providers</u> are not covered.   | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.  |
| What is not included in the <u>out-of-pocket limit?</u>              | Premiums, balance-billing charges, and health care this plan doesn't cover.  | Even though you pay these expenses, they don't count toward the out-of-pocket limit.   |

| Important Questions  | Answers  | Why This Matters:  |
|--|--|--|
| Will you pay less if you use a <u>network provider</u> ?   | Yes. See <u>www.modahealth.com</u> or call 1-888-217-2363 for a list of <u>network providers</u> . | This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No.  | You can see the specialist you choose without a referral.  |



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

| Common                                  |  | What You Will Pay   |   | Limitations, Exceptions, & Other Important  |  |
|---|--|---|---|---|--|
| Medical Event                           | Services You May Need                            | Network Provider<br>(You will pay the least)  | Out-of-Network Provider (You will pay the most) | Information   |  |
|   | Primary care visit to treat an injury or illness | \$10 <u>copay</u> /visit; no <u>deductible</u>  | Not covered                                     | None  |  |
| Specialist visit  If you visit a health |  | \$20 <u>copay</u> /visit; no <u>deductible</u>  | Not covered                                     | Office visits by naturopaths, acupuncturists and chiropractors are specialist visits. Spinal manipulation, acupuncture care and naturopathic substances are not covered.  |  |
| care <u>provider's</u> office or clinic | Preventive care/screening/immunization           | No charge for most services. \$10 copay/visit; no deductible, or 10% coinsurance for remaining services | Not covered                                     | You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for. A list of in-network preventive services not subject to cost sharing can be viewed at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> . |  |
|   | Diagnostic test (x-ray, blood work)              | 10% coinsurance   | Not covered                                     | Includes other tests such as EKG, allergy testing and sleep study.  |  |
| If you have a test                      | Imaging (CT/PET scans, MRIs)                     | 10% coinsurance   | Not covered                                     | Prior authorization is required for many services. Failure to obtain prior authorization results in denial.   |  |

| Common   |  | What You Will Pay   |   | Limitations, Exceptions, & Other Important   |  |
|--|--|---|---|--|--|
| Medical Event  | Services You May Need                          | Network Provider<br>(You will pay the least)  | Out-of-Network Provider (You will pay the most)                 | Information  |  |
|  | Value tier                                     | \$5 <u>copay</u> , no <u>deductible</u><br>/retail prescription, \$15<br><u>copay</u> , no <u>deductible</u> /mail-<br>order prescription | \$5 <u>copay</u> , no <u>deductible</u><br>/retail prescription | Covers up to a 30-day supply (retail prescriptions); 90 day supply (mail-order prescription). Prior authorization may be required. Mail order at a         |  |
| If you need drugs to treat your illness or condition  More information about prescription drug coverage is available at www.modahealth.com/pdl | Select tier                                    | \$5 copay, no deductible<br>/retail prescription, \$15<br>copay, no deductible/mail-<br>order prescription                                | \$5 <u>copay</u> , no <u>deductible</u><br>/retail prescription | Moda designated mail order pharmacy only.  Covers up to a 30-day supply specialty. Prior authorization may be required. Moda designated                    |  |
|  | Preferred tier                                 | \$10 copay, no deductible /retail prescription, \$30 copay, no deductible/mail-order prescription   | \$10 copay, no deductible /retail prescription                  | pharmacy only. Specialty medications may include specialty tier and other tier medications that are often used to treat complex chronic health conditions. |  |
|  | Non-Preferred tier                             | 25% <u>coinsurance</u> , no <u>deductible</u>   | 25% <u>coinsurance</u> , no <u>deductible</u>                   | Anticancer medication is covered at the standard   |  |
|  | Specialty tier                                 | 25% <u>coinsurance</u> , no <u>deductible</u>   | Not covered   | coinsurance.   |  |
| If you have outpatient surgery   | Facility fee (e.g., ambulatory surgery center) | 10% coinsurance   | Not covered   | Prior authorization may be required. Failure to obtain prior authorization results in denial.  |  |
|  | Physician/surgeon fees                         | 10% coinsurance   | Not covered   |  |  |
|  | Emergency room care                            | 10% coinsurance   | 10% coinsurance   | None.  |  |
| If you need immediate medical attention  | Emergency medical transportation               | 10% coinsurance   | 10% coinsurance   | None.  |  |
|  | Urgent care                                    | \$30 <u>copay</u> /visit, no <u>deductible</u>  | Not covered   | None.  |  |
| If you have a hospital stay  | Facility fee (e.g., hospital room)             | 10% coinsurance   | Not covered   | Prior authorization is required. Failure to obtain prior authorization results in denial.  |  |
| Slay   | Physician/surgeon fees                         | 10% coinsurance   | Not covered   | phor authorization results in definal.   |  |

| Common   |   | What You Will Pay   |   | Limitations, Exceptions, & Other Important  |  |
|--|---|---|---|---|--|
| Medical Event  | Services You May Need                     | Network Provider<br>(You will pay the least)  | Out-of-Network Provider (You will pay the most) | Information   |  |
| If you need mental<br>health, behavioral<br>health, or substance   | Outpatient services                       | \$10 copay/office visit; no deductible  | Not covered                                     | Prior authorization is required for some outpatient behavioral health services. Failure to obtain prior authorization results in denial. 10% coinsurance for other in-network outpatient services.  |  |
| abuse services   | Inpatient services                        | 10% coinsurance   | Not covered                                     | Prior authorization is required for all inpatient services. Failure to obtain prior authorization results in denial.  |  |
|  | Office visits                             | 10% coinsurance   | Not covered                                     | In-network elective abortion is covered at no cost sharing. Maternity care may include tests and  |  |
| If you are pregnant  | Childbirth/delivery professional services | 10% coinsurance   | Not covered                                     | services described elsewhere in the SBC (i.e. ultrasound). Depending on the type of services, a copayment, coinsurance, or deductible may apply.  |  |
|  | Childbirth/delivery facility services     | 10% coinsurance   | Not covered                                     | Cost sharing does not apply to certain preventive services.   |  |
|  | Home health care                          | 10% coinsurance   | Not covered                                     | None  |  |
| \$10 copay/visit outpatient, no deductible. 10% coinsurance inpatient    Habilitation services   S10 copay/visit outpatient     S10 copay/visit outpatient | Rehabilitation services                   | no deductible. 10%  | Not covered                                     | Calendar year maximum of 30 days for inpatient and 30 sessions for outpatient rehabilitation and habilitation. May be eligible for additional sessions  |  |
|  | Not covered                               | for head or spinal cord injury. Limits apply separately to rehabilitative and habilitative services <a href="Prior authorization">Prior authorization</a> may be required. Failure to obtain <a href="prior authorization">prior authorization</a> results in denial. |   |   |  |
| recovering or have other special health  | Skilled nursing care                      | 10% coinsurance   | Not covered                                     | Calendar year maximum of 60 visits  |  |
| needs  | Durable medical equipment                 | 10% <u>coinsurance;</u><br>67% <u>coinsurance</u> for wigs  | Not covered                                     | Includes supplies and prosthetics. Frequency limits apply to some DME. Wigs are covered once per year for hair loss resulting from chemotherapy or radiation therapy. Prior authorization may be required. Failure to obtain prior authorization results in denial. |  |
|  | Hospice services                          | 10% coinsurance   | Not covered                                     | Hospice coverage includes respite care limits of 5 consecutive days and a lifetime maximum of 30 days   |  |

| Common                                 |                            | What You Will Pay                         |   | Limitations, Exceptions, & Other Important   |  |
|--|----------------------------|---|---|--|--|
| Medical Event                          | Services You May Need      | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most)             | Information  |  |
| If your child needs                    | Children's eye exam        | No charge                                 | Not covered   | Limited to one eye exam per calendar year for children under age 19. Additional in-network preventive eye screening for children age 3-5 at no cost sharing. |  |
| dental or eye care  Children's glasses | No charge                  | Not covered                               | Covers one pair of glasses per calendar year, under age 19. |  |  |
|  | Children's dental check-up | Not covered                               | Not covered   | None   |  |

#### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Bariatric Surgery
- Chiropractic Care
- Cosmetic Surgery, except as required for certain situations
- Dental Care, except for accident related injuries
- Infertility Treatment
- Long Term Care
- Naturopathic Substances
- Non-emergency care when traveling outside the U.S.
- Private Duty Nursing
- Routine eye care (Adult)
- Routine Foot Care, except for diabetes
- Weight Loss Programs

### Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Hearing Aids

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <a href="http://www.dol.gov/ebsa/contactEBSA/consumerassistance.html">http://www.dol.gov/ebsa/contactEBSA/consumerassistance.html</a>, Oregon Division of Financial Regulation at 1-888-877-4894 or <a href="https://www.dfr.oregon.gov">www.dfr.oregon.gov</a>, and Oregon health insurance marketplace or SHOP at <a href="https://www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: Moda Health at 1-888-217-2363. You may also contact the Employee Benefits Security Administration, U.S. Department of Labor at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. Additionally, a consumer assistance program can help you file your appeal. Contact the Oregon Division of Financial Regulation at 1-888-877-4894 or www.dfr.oregon.gov.

### Does this plan provide Minimum Essential Coverage? Yes.

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

#### Does this plan meet Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 888-786-7461.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 888-873-1395.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 888-873-1395.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 888-873-1395.

—To see examples of how this plan might cover costs for a sample medical situation, see the next section.—

#### **About these Coverage Examples:**



**This is not a cost estimator.** Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

## Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$100 |
|---|-------|
| ■ Specialist copayment                        | \$20  |
| ■ Hospital (facility) coinsurance             | 10%   |
| Other coinsurance                             | 10%   |

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| Total Example Cost | \$12,800 |
|--------------------|----------|
|                    |          |

### In this example, Peg would pay:

| Cost Sharing                  |       |  |  |
|-------------------------------|-------|--|--|
| Deductibles                   | \$100 |  |  |
| Copayments                    | \$0   |  |  |
| Coinsurance                   | \$900 |  |  |
| What isn't covered            |       |  |  |
| Limits or exclusions \$300    |       |  |  |
| The total Peg would pay is \$ |       |  |  |
|                               |       |  |  |

## Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

| ■ The plan's overall deductible   | \$100 |
|-----------------------------------|-------|
| ■ Specialist copayment            | \$20  |
| ■ Hospital (facility) coinsurance | 10%   |
| ■ Other coinsurance               | 10%   |

#### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Diagnostic tests (blood work)
Prescription drugs

Durable medical equipment (glucose meter)

| <b>Total Example Cost</b> | \$7,400 |
|---------------------------|---------|

#### In this example, Joe would pay:

| <u> </u>                   |       |
|----------------------------|-------|
| Cost Sharing               |       |
| Deductibles                | \$100 |
| Copayments                 | \$400 |
| Coinsurance                | \$200 |
| What isn't covered         |       |
| Limits or exclusions       | \$60  |
| The total Joe would pay is | \$760 |
|                            |       |

#### **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

| ■ The plan's overall deductible   | \$100 |
|-----------------------------------|-------|
| ■ Specialist copayment            | \$20  |
| ■ Hospital (facility) coinsurance | 10%   |
| ■ Other coinsurance               | 10%   |

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

|  | Total Example Cost | \$1,900 |
|--|--------------------|---------|
|--|--------------------|---------|

#### In this example, Mia would pay:

| Cost Sharing               |       |  |
|----------------------------|-------|--|
| Deductibles                | \$100 |  |
| Copayments                 | \$100 |  |
| Coinsurance                | \$100 |  |
| What isn't covered         |       |  |
| Limits or exclusions       | \$0   |  |
| The total Mia would pay is | \$300 |  |

## Moda does not discriminate

Moda, Inc. follows federal civil rights laws. We do not discriminate based on race, color, national origin, age, disability, gender identity, sex or sexual orientation.

We provide free services to people with disabilities so that they can communicate with us. These include sign language interpreters and other forms of communication.

If your first language is not English, we will give you free interpretation services and/or materials in other languages.

## If you need any of the above, call Customer Service at:

888-217-2363 (TDD/TTY 711)

If you think we did not offer these services or discriminated, you can file a written complaint.
Please mail or fax it to:

Moda, Inc.

Attention: Appeal Unit 601 SW Second Ave. Portland, OR 97204 Fax: 503-412-4003

# Dave Nesseler-Cass coordinates our nondiscrimination work:

Dave Nesseler-Cass, Chief Compliance Officer 601 SW Second Ave. Portland, OR 97204 855-232-9111 compliance@modahealth.com

## If you need help filing a complaint, please call Customer Service.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services Office for Civil Rights at ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone:

U.S. Department of Health and Human Services 200 Independence Ave. SW, Room 509F HHH Building, Washington, DC 20201 800-368-1019, 800-537-7697 (TDD)

You can get Office for Civil Rights complaint forms at hhs.gov/ocr/office/file/index.html.





ATENCIÓN: Si habla español, hay disponibles servicios de ayuda con el idioma sin costo alguno para usted. Llame al 1-877-605-3229 (TTY: 711).

CHÚ Ý: Nếu bạn nói tiếng Việt, có dịch vụ hổ trợ ngôn ngữ miễn phí cho bạn. Gọi 1-877-605-3229 (TTY:711)

注意:如果您說中文,可得到免費語言幫助服務。 請致電1-877-605-3229(豐啞人專用:711)

주의: 한국어로 무료 언어 지원 서비스를 이용하시려면 다음 연락처로 연락해주시기 바랍니다. 전화 1-877-605-3229 (TTY: 711)

PAUNAWA: Kung nagsasalita ka ng Tagalog, ang mga serbisyong tulong sa wika, ay walang bayad, at magagamit mo. Tumawag sa numerong 1-877-605-3229 (TTY: 711)

> تنبيه: إذا كنت تتحدث العربية، فهناك خدمات مساعدة لغوية متاحة لك مجانًا. اتصل برقم 222-605-877 (الهاتف النصى: 711)

بولتے ہیں تو ل نی (URDU) توجب دیں: اگر آپ اردو اعسانت آپ کے لیے بلا مصاومن و عیاب ہے۔ پر کال کریں (TTY: 711) 2005-3229

ВНИМАНИЕ! Если Вы говорите по-русски, воспользуйтесь бесплатной языковой поддержкой. Позвоните по тел. 1-877-605-3229 (текстовый телефон: 711).

ATTENTION: si vous êtes locuteurs francophones, le service d'assistance linguistique gratuit est disponible. Appelez au 1-877-605-3229 (TTY: 711)

> توجه: در صورتی که به فارسی صحبت می کنید، خدمات ترجمه به صورت رایگان برای شما موجود است. با 3229-605-877 (TTY: 711) تماس بگیرید.

ध्यान दें: यदि आप हिंदी बोलते हैं, तो आपको भाषाई सहायता बिना कोई पैसा दिए उपलब्ध है। 1-877-605-3229 पर कॉल करें (TTY: 711)

Achtung: Falls Sie Deutsch sprechen, stehen Ihnen kostenlos Sprachassistenzdienste zur Verfügung. Rufen sie 1-877-605-3229 (TTY: 711)

注意:日本語をご希望の方には、日本語 サービスを無料で提供しております。 1-877-605-3229 (TYY、テレタイプライター をご利用の方は711)までお電話ください。 અગત્યનું: જો તમે (ભાષાંતર કરેલ ભાષા અહીં દશારવો) બોલો છો તો તે ભાષામાં તમારે માટે વિના મૂલ્યે સહાય ઉપલબ્ધ છે.1-877-605-3229 (TTY: 711) પર કૉલ કરો

ໂປດຊາບ: ຖາ້ຫ່ານເວົ້າພາສາລາວ, ການຊ່ວ ຍເຫຼືອດ້ານພາສາແມ່ນມີໃຫ້ທ່ານໂດຍບໍ່ເສຍັ ຄ່າ. ໂທ 1-877-605-3229 (TTY: 711)

УВАГА! Якщо ви говорите українською, для вас доступні безкоштовні консультації рідною мовою. Зателефонуйте 1-877-605-3229 (ТТҮ: 711)

ATENȚIE: Dacă vorbiți limba română, vă punem la dispoziție serviciul de asistență lingvistică în mod gratuit. Sunați la 1-877-605-3229 (TTY 711)

THOV CEEB TOOM: Yog hais tias koj hais lus Hmoob, muaj cov kev pab cuam txhais lus, pub dawb rau koj. Hu rau 1-877-605-3229 (TTY: 711)

ត្រវចងចាំ៖ បើអ្នកនិយាយភាសាខ្មែរ ហើយត្រវ ការសេវាកម្មជំនូយផ្នែកភាសាដោយឥតគិតថ្លៃ៍ គឺមានផ្តល់ជូនលោកអ្នកៗ សូមទូរស័ព្ទទៅកាន់លេខ 1-877-605-3229 (TTY: 711)

HUBACHIISA: Yoo afaan Kshtik kan dubbattan ta'e tajaajiloonni gargaarsaa isiniif jira 1-877-605-3229 (TTY:711) tiin bilbilaa.

โปรดหราบ: หากคุณพูดภาษาไหย คุณ สามารถใช้บริการช่วยเหลือด้านภาษา ได้ฟรี โหร 1-877-605-3229 (TTY: 711)

FA'AUTAGIA: Afai e te tautala i le gagana Samoa, o loo avanoa fesoasoani tau gagana mo oe e le totogia. Vala'au i le 1-877-605-3229 (TTY: 711)

IPANGAG: Nu agsasaoka iti Ilocano, sidadaan ti tulong iti lengguahe para kenka nga awan bayadna. Umawag iti 1-877-605-3229 (TTY: 711)

UWAGA: Dla osób mówiących po polsku dostępna jest bezpłatna pomoc językowa. Zadzwoń: 1-877-605-3229 (obsługa TTY: 711)



