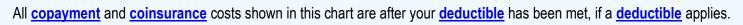
Coverage Period: 01/01/2020 – 12/31/2020 Coverage for: Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, contact Moda at <a href="https://www.modahealth.com">www.modahealth.com</a> or by calling 1-888-217-2363. For general definitions of common terms, such as <a href="mailto:allowed amount">allowed amount</a>, <a href="mailto:balance billing">balance billing</a>, <a href="mailto:coinsurance">coinsurance</a>, <a href="mailto:copayment">copayment</a>, <a href="mailto:deductible">deductible</a>, <a href="mailto:provider">provider</a>, or other <a href="mailto:underlined">underlined</a> terms see the Glossary. You can view the Glossary at <a href="www.healthcare.gov/sbc-glossary">www.healthcare.gov/sbc-glossary</a> or call 1-888-217-2363 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0	See the Common Medical Events chart below for your costs for services this plan covers.
Are there services covered before you meet your deductible?	Yes. All services are covered before you meet your deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Not applicable.	This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.
What is not included in the out-of-pocket limit?	Not applicable	This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.
Will you pay less if you use a network provider?	Yes. See <a href="https://www.modahealth.com">www.modahealth.com</a> or call 1-888-217-2363 for a list of <a href="https://metwork.providers">network providers</a> .	This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.



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		What You Will Pay				
Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP Tier 1 Provider	Non-IHCP Tier 2 Provider	Non- IHCP Tier 3 Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	No Charge	No Charge	No Charge	No Charge	If an <u>out-of-network provider</u> charges more than the allowed amount, you may have to pay the difference ( <u>balance-billing</u> ). Includes office visits by naturopaths.
If you visit a health care provider's office or clinic	Specialist visit	No Charge	No Charge	No Charge	No Charge	If an <u>out-of-network provider</u> charges more than the allowed amount, you may have to pay the difference ( <u>balance-billing</u> ). Includes office visits by acupuncturists and chiropractors. Spinal manipulation, massage therapy and acupuncture are each limited to 12 visits per year. <u>Prior authorization</u> may be required to avoid a penalty of 50% up to a maximum deduction of \$2,500.
	Preventive care / screening/ immunization	No Charge	No Charge	No Charge	No Charge	You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for.
If you have a	Diagnostic test (x-ray, blood work)	No Charge	No Charge	No Charge	No Charge	If an <u>out-of-network provider</u> charges more than the allowed amount, you may have to pay the difference ( <u>balance-billing</u> ). Includes other tests such as EKG, allergy testing and sleep study.
If you have a test	Imaging (CT/PET scans, MRIs)	No Charge	No Charge	No Charge	No Charge	If an <u>out-of-network provider</u> charges more than the allowed amount, you may have to pay the difference ( <u>balance-billing</u> ). <u>Prior authorization</u> may be required to avoid a penalty of 50% up to a maximum deduction of \$2,500.

	What You Will Pay					
Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP Tier 1 Provider	Non-IHCP Tier 2 Provider	Non- IHCP Tier 3 Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need drugs to treat	Value tier	No Charge	No Charge	No Charge	No Charge	
your illness or condition	Select tier	No Charge	No Charge	No Charge	No Charge	If an <u>out-of-network provider</u> charges more than the allowed amount, you may have to pay the difference
More information about prescription	Preferred tier	No Charge	No Charge	No Charge	No Charge	( <u>balance-billing</u> ). Covers up to a 90-day supply for retail and mail order prescriptions. <u>Prior authorization</u> may be required.
drug coverage is available at	Non-Preferred tier	No Charge	No Charge	No Charge	No Charge	Covers up to a 30-day supply specialty. Prior authorization may be required.
www.modaheal th.com/pdl	Specialty tier	No Charge	No Charge	No Charge	Not covered	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	No Charge	No Charge	No Charge	No Charge	If an <u>out-of-network provider</u> charges more than the allowed amount, you may have to pay the difference ( <u>balance-billing</u> ). <u>Prior authorization</u> may be required
surgery	Physician / surgeon fees	No Charge	No Charge	No Charge	No Charge	to avoid a penalty of 50% up to a maximum deduction of \$2,500.
If you need	Emergency room care	No Charge	No Charge	No Charge	No Charge	If an <u>out-of-network provider</u> charges more than the allowed amount, you may have to pay the difference
immediate medical attention	Emergency medical transportation	No Charge	No Charge	No Charge	No Charge	( <u>balance-billing</u> ). Commercial transportation is limited to one-way for a sudden, life-endangering medical condition.
	<u>Urgent care</u>	No Charge	No Charge	No Charge	No Charge	
If you have a	hospital room) No Charge No Charge No Charge No Charge allowed amo	If an <u>out-of-network provider</u> charges more than the allowed amount, you may have to pay the difference				
hospital stay	Physician/ surgeon fees	No Charge	No Charge	No Charge	No Charge	( <u>balance-billing</u> ). <u>Prior authorization</u> is required to avoid a penalty of 50% up to a maximum deduction of \$2,500.

		What You Will Pay					
Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP Tier 1 Provider	Non-IHCP Tier 2 Provider	Non- IHCP Tier 3 Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you need mental health, behavioral health, or	Outpatient services	No Charge	No Charge	No Charge	No Charge	If an <u>out-of-network provider</u> charges more than the allowed amount, you may have to pay the difference ( <u>balance-billing</u> ). Psychological or neuropsychological testing limited to 12 hours per year.	
substance abuse services	Inpatient services	No Charge	No Charge	No Charge	No Charge	Prior authorization is required for inpatient and residential services to avoid a penalty of 50% up to a maximum deduction of \$2,500.	
	Office visits	No Charge	No Charge	No Charge	No Charge	Includes elective abortion services rendered by a	
If you are pregnant	Childbirth/delivery professional services	No Charge	No Charge	No Charge	No Charge	licensed and certified professional provider. If an or of-network provider charges more than the allowed amount, you may have to pay the difference	
. 3	Childbirth / delivery facility services	No Charge	No Charge	No Charge	No Charge	( <u>balance-billing</u> ).Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).	
	Home health care	No Charge	No Charge	No Charge	No Charge	If an <u>out-of-network provider</u> charges more than the allowed amount, you may have to pay the difference ( <u>balance-billing</u> ). Calendar year maximum of 130 visits.	
If you need help recovering or have other special health	Rehabilitation services	No Charge	No Charge	No Charge	No Charge	If an <u>out-of-network provider</u> charges more than the allowed amount, you may have to pay the difference ( <u>balance-billing</u> ).  Calendar year maximum of 30 days for inpatient and 45 sessions for outpatient rehabilitation and	
needs	Habilitation services	No Charge	No Charge	No Charge	No Charge	habilitation. Limits apply separately to rehabilitative and habilitative services. Prior authorization may be required to avoid a penalty of 50% up to a maximum deduction of \$2,500.	
	Skilled nursing care	No Charge	No Charge	No Charge	No Charge	If an <u>out-of-network provider</u> charges more than the allowed amount, you may have to pay the difference ( <u>balance-billing</u> ). Calendar year maximum of 60 visits	

		What You Will Pay					
Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP Tier 1 Provider	Non-IHCP Tier 2 Provider	Non- IHCP Tier 3 Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you need help recovering or have other	Durable medical equipment	No Charge	No Charge	No Charge	No Charge	Includes items such as supplies and prosthetics. Wheelchairs subject to frequency limits. Hearing aids subject to a \$3,000 limit in a 3 year period. If an outof-network provider charges more than the allowed amount, you may have to pay the difference (balance-billing). Prior authorization may be required to avoid a penalty of 50% up to a maximum deduction of \$2,500.	
special health needs	Hospice services	No Charge	No Charge	No Charge	No Charge	If an <u>out-of-network provider</u> charges more than the allowed amount, you may have to pay the difference ( <u>balance-billing</u> ). Lifetime maximum of 10 inpatient days and 240 hours respite care. Respite care requires <u>prior authorization</u> to avoid a penalty of 50% up to a maximum deduction of \$2,500.	
	Eye exam	No Charge	No Charge	No Charge	No Charge	If an <u>out-of-network provider</u> charges more than the allowed amount, you may have to pay the difference ( <u>balance-billing</u> ). Limited to one eye exam per calendar year for members under age 19. Additional preventive eye screening for children age 3-5.	
If your child needs dental or eye care	Glasses	No Charge	No Charge	No Charge	No Charge	If an <u>out-of-network provider</u> charges more than the allowed amount, you may have to pay the difference ( <u>balance-billing</u> ). Covers one pair of glasses with frames from the Otis & Piper Eyewear collection per calendar year, under age 19.	
	Dental check-up	No Charge	No Charge	No Charge	No Charge	Cost-sharing waived at non-IHCP with IHCP referral. If an out-of-network provider charges more than the allowed amount, you may have to pay the difference (balance-billing). For members under the age of 19. Frequency limits apply to some services.	

#### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Bariatric Surgery
- Cosmetic Surgery, except as required for certain situations
- Dental Care (Adult) except for accident related injuries
- Infertility treatment
- Long Term Care
- Non-emergency care when traveling outside the U.S.
- Private Duty Nursing
- Routine eye care (Adult)
- Routine Foot Care, except for diabetes
- Weight Loss Programs

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Acupuncture

Chiropractic Care

Hearing Aids

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <a href="http://www.dol.gov/ebsa/healthreform">http://www.dol.gov/ebsa/healthreform</a> for group health coverage subject to ERISA, the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or <a href="www.cciio.cms.gov">www.cciio.cms.gov</a> for non-federal governmental group health plans, and the Oregon Division of Financial Regulation at 1-888-877-4894 or <a href="www.dfr.oregon.gov">www.dfr.oregon.gov</a> for Church plans. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <a href="Marketplace">Marketplace</a>. For more information about the <a href="marketplace">Marketplace</a>, visit <a href="www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: Moda at 1-888-217-2363. For group health coverage subject to ERISA, you may also contact the Employee Benefits Security Administration, U.S. Department of Labor at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>. Additionally, a consumer assistance program can help you file your appeal. Contact the Oregon Division of Financial Regulation at 1-888-877-4894 or <a href="https://www.dofr.oregon.gov">www.dofr.oregon.gov</a>.

## Does this plan provide Minimum Essential Coverage? Yes.

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

## Does this plan meet Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

### **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 888-786-7461.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 888-873-1395.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 888-873-1395.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 888-873-1395.

—To see examples of how this plan might cover costs for a sample medical situation, see the next section.———

#### **About these Coverage Examples:**



**This is not a cost estimator.** Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

## Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist copayment	\$0
■ Hospital (facility) coinsurance	0%
Other coinsurance	0%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

<b>Total Example Cost</b>	\$12,800

## In this example, Peg would pay:

Cost Sharing				
Deductibles	\$0			
Copayments	\$0			
Coinsurance	\$0			
What isn't covered				
Limits or exclusions	\$300			
The total Peg would pay is	\$300			

## **Managing Joe's type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$0
■ Specialist copayment	\$0
■ Hospital (facility) coinsurance	0%
■ Other coinsurance	0%

#### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)

Proscription drugs

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$7,400

### In this example, Joe would pay:

Cost Sharing			
Deductibles	\$0		
Copayments	\$0		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$60		
The total Joe would pay is	\$60		

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$0
■ Specialist copayment	\$0
■ Hospital (facility) coinsurance	0%
■ Other coinsurance	0%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$1,900

### In this example, Mia would pay:

Cost Sharing	
Deductibles	\$0
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$0

## Moda does not discriminate

Moda, Inc. follows federal civil rights laws. We do not discriminate based on race, color, national origin, age, disability, gender identity, sex or sexual orientation.

We provide free services to people with disabilities so that they can communicate with us. These include sign language interpreters and other forms of communication.

If your first language is not English, we will give you free interpretation services and/or materials in other languages.

## If you need any of the above, call Customer Service at:

888-217-2363 (TDD/TTY 711)

If you think we did not offer these services or discriminated, you can file a written complaint. Please mail or fax it to:

Moda, Inc.

Attention: Appeal Unit 601 SW Second Ave. Portland, OR 97204 Fax: 503-412-4003

## Dave Nesseler-Cass coordinates our nondiscrimination work:

Dave Nesseler-Cass, Chief Compliance Officer 601 SW Second Ave. Portland, OR 97204 855-232-9111 compliance@modahealth.com

# If you need help filing a complaint, please call Customer Service.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services Office for Civil Rights at ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone:

U.S. Department of Health and Human Services 200 Independence Ave. SW, Room 509F HHH Building, Washington, DC 20201 800-368-1019, 800-537-7697 (TDD)

You can get Office for Civil Rights complaint forms at hhs.gov/ocr/office/file/index.html.





ATENCIÓN: Si habla español, hay disponibles servicios de ayuda con el idioma sin costo alguno para usted. Llame al 1-877-605-3229 (TTY: 711).

CHÚ Ý: Nếu bạn nói tiếng Việt, có dịch vụ hổ trợ ngôn ngữ miễn phí cho bạn. Gọi 1-877-605-3229 (TTY:711)

注意:如果您說中文,可得到免費語言幫助服務。 請致電1-877-605-3229(聾啞人專用:711)

주의: 한국어로 무료 언어 지원 서비스를 이용하시려면 다음 연락처로 연락해주시기 바랍니다. 전화 1-877-605-3229 (TTY: 711)

PAUNAWA: Kung nagsasalita ka ng Tagalog, ang mga serbisyong tulong sa wika, ay walang bayad, at magagamit mo. Tumawag sa numerong 1-877-605-3229 (TTY: 711)

> تنبيه: إذا كنت تتحدث العربية، فهناك خدمات مساعدة لغوية متاحة لك مجانًا. اتصل برقم 222-605-877 (الهاتف النصى: 711)

بولتے ہیں تو لسانی (URDU) توجب دیں: اگر آپ اردو اعسانت آپ کے لیے بلا مصاونٹ وعمیاب ہے۔ پر کال کریں (TTY: 711) 2877-605-1-1-877

ВНИМАНИЕ! Если Вы говорите по-русски, воспользуйтесь бесплатной языковой поддержкой. Позвоните по тел. 1-877-605-3229 (текстовый телефон: 711).

ATTENTION: si vous êtes locuteurs francophones, le service d'assistance linguistique gratuit est disponible. Appelez au 1-877-605-3229 (TTY: 711)

> توجه: در صورتی که به فارسی صحبت می کنید، خدمات ترجمه به صورت رایگان برای شما موجود است. با 222-605-877 (TTY: 711) تماس بگیرید.

ध्यान दें: यदि आप हिंदी बोलते हैं, तो आपको भाषाई सहायता बिना कोई पैसा दिए उपलब्ध है। 1-877-605-3229 पर कॉल करें (TTY: 711)

Achtung: Falls Sie Deutsch sprechen, stehen Ihnen kostenlos Sprachassistenzdienste zur Verfügung. Rufen sie 1-877-605-3229 (TTY: 711)

注意:日本語をご希望の方には、日本語 サービスを無料で提供しております。 1-877-605-3229 (TYY、テレタイプライター をご利用の方は711)までお電話ください。 અગત્યનું: જો તમે (ભાષાંતર કરેલ ભાષા અહીં દશાર્વો) બોલો છો તો તે ભાષામાં તમારે માટે વિના મૂલ્યે સહાય ઉપલબ્ધ છે.1-877-605-3229 (TTY: 711) પર કૉલ કરો

ໂປດຊາບ: ຖາ້ທ່ານເວົ້າພາສາລາວ, ການຊ່ວ ຍເຫຼືອດານພາສາແມ່ນມີໃຫ້ທ່ານໂດຍບໍ່ເສຍັ ຄ່າ. ໂທ 1-877-605-3229 (TTY: 711)

УВАГА! Якщо ви говорите українською, для вас доступні безкоштовні консультації рідною мовою. Зателефонуйте 1-877-605-3229 (ТТҮ: 711)

ATENȚIE: Dacă vorbiți limba română, vă punem la dispoziție serviciul de asistență lingvistică în mod gratuit. Sunați la 1-877-605-3229 (TTY 711)

THOV CEEB TOOM: Yog hais tias koj hais lus Hmoob, muaj cov kev pab cuam txhais lus, pub dawb rau koj. Hu rau 1-877-605-3229 (TTY: 711)

ត្រវចងចាំ៖ បើអ្នកនិយាយភាសាខ្មែរ ហើយត្រវ ការសេវាកម្មជំនូយផ្នែកភាសាដោយឥតគិតថ្លៃ៍ គឺមានផ្តល់ជូនលោកអ្នកៗ សូមទូរស័ព្ទទៅកាន់លេខ 1-877-605-3229 (TTY: 711)

HUBACHIISA: Yoo afaan Kshtik kan dubbattan ta'e tajaajiloonni gargaarsaa isiniif jira 1-877-605-3229 (TTY:711) tiin bilbilaa.

โปรตหราบ: หากคุณพูดภาษาไหย คุณ สามารถใช้บริการช่วยเหลือด้านภาษา ได้ฟรี โหร 1-877-605-3229 (TTY: 711)

FA'AUTAGIA: Afai e te tautala i le gagana Samoa, o loo avanoa fesoasoani tau gagana mo oe e le totogia. Vala'au i le 1-877-605-3229 (TTY: 711)

IPANGAG: Nu agsasaoka iti Ilocano, sidadaan ti tulong iti lengguahe para kenka nga awan bayadna. Umawag iti 1-877-605-3229 (TTY: 711)

UWAGA: Dla osób mówiących po polsku dostępna jest bezpłatna pomoc językowa. Zadzwoń: 1-877-605-3229 (obsługa TTY: 711)



