



# Health Savings Account administration from Moda Health and BenefitHelp Solutions

Are you an individual Moda HSA-qualified high-deductible health plan member? If so, you have the option to open a Health Savings Account (HSA) through BenefitHelp Solutions.

## Complete HSA administration services include:

- Investment guidance tools
- Statements provided monthly on the Member Portal
- Annual HSA tax documents
- Online portals and mobile app
- Debit card issued to all members
- Interactive Voice Response system available 24/7/365
- Toll-free customer service 5 a.m. – 5 p.m. PST 8 a.m. – 8 p.m. EST, 4 a.m – 4 p.m. AKST, 6 a.m. – 6 p.m. MT, and 7am – 7pm CT Monday through Friday, except holidays

## HSA administration fees:

- All applicable fees will be deducted from your HSA account balance.
- \$2.95 monthly administration fee.
  - Statements are available electronically. If you prefer paper statements, a fee of \$1.25 per paper statement will apply.
  - A fee of \$1.00 will apply for each paper check. Direct deposit is available at no charge.



### **Sign up with ease:**

If you are interested in signing up for an HSA with BenefitHelp Solutions, simply complete the BenefitHelp Solutions Enrollment Form that was included in your Moda Enrollment Packet and mail or email it to BenefitHelp Solutions.

Once you are enrolled, you will receive a welcome email with instructions on how to set up your account.

### **Once you have been enrolled, you will need to:**

1. Log in to your online portal account
2. Complete the terms and conditions
3. Supply all required documentation to complete the identity verification process within 60 days
4. Deposit a minimum of \$5.00 into your HSA account within the first 30 days. A minimum account balance of \$5.00 is required to avoid account closure.

### **Questions?**

We are available to help you Monday – Friday, 5:00 a.m. – 5:00 p.m. PST, 8 a.m. – 8 p.m. EST, 4 a.m – 4 p.m AKST, 6 a.m. – 6 p.m. MT, and 7am – 7pm CT, excluding holidays, at 503-412-4210, or toll-free at 888-387-5440.